



CITY ATTORNEY • DEPARTMENT OF PUBLIC HEALTH

NEWS RELEASE

FOR IMMEDIATE RELEASE

TUESDAY, AUGUST 25, 2009

CONTACTS:

- **Matt Dorsey** for the Office of the City Attorney..... (415) 554-4662
 - **Eileen Shields** for the Department of Public Health..... (415) 554-2507
-

Food Safety Certifications Invalidated for Hundreds of Restaurants

Certification holders will have 60 days to be re-tested, re-certified

SAN FRANCISCO (Aug. 25, 2009)—Today, the San Francisco Department of Public Health (DPH) will be notifying 345 San Francisco restaurants that their certification for food safety managers will no longer be recognized as valid as a result of inappropriate testing and certification procedures. Officials from DPH also informed state and county public health authorities throughout California of at least 183 additional restaurants outside of San Francisco whose certifications are similarly affected. Another 78 certifications whose holders list no address have also been identified.

Today's unprecedented enforcement action follows an investigation initiated by DPH and conducted by City Attorney Dennis Herrera's office that uncovered significant irregularities in the administration of the exams by three DPH food inspectors working independently and without the authority of the Department.

Herrera's investigation found that numerous Food Safety Certifications had been issued to individuals who never actually took the examination. Other examinees were given the correct answers during the course of the exam, and in still other instances test materials and correct answers were shared with examinees before the test was administered.

Two of the three DPH food inspectors are no longer employed with the City, and an investigation continues into the conduct of the third employee.

"Because the reliability of Food Safety Certifications is essential to public health, the Department has determined that the above certification is no longer valid," DPH's Occupational and Environmental Health Director, Dr. Rajiv Bhatia, wrote in letters to affected restaurants and certificate holders today. "We understand that obtaining a new certification is time-consuming and that the need to do so in the next 60 days may be frustrating. However, we hope that your business shares the Department's commitment to meeting the highest standards regarding food safety, and trust that you understand the importance of ensuring that all retail food establishments have reliable Food Safety Certifications."

The notices sent this morning allege no wrongdoing or immediate food safety problems on the part of restaurants or individual certificate holders. Rather, City public health authorities have determined that affected certificate holders must be recertified. State law requires food facilities to have at least one

[MORE]

employee or owner who has successfully passed an approved and accredited Food Safety Certification examination. The affected restaurants will have 60 days to obtain new certifications, or to inform DPH that another validly certified staffer can fulfill the required role.

Bhatia additionally informed the California Department of Public Health and his counterparts in California's 57 other counties of the testing irregularities uncovered, together with San Francisco's response, noting that, "given the statewide and national portability of Food Safety Certifications, many California counties are likely to be affected by this issue."

In addition, Herrera's office today contacted the two certification organizations who licensed the three former DPH inspectors to conduct the Food Safety Certification examinations—the National Registry of Food Safety Professionals and National Restaurant Association Solutions—informing them of their responsibility to establish effective safeguards against such misconduct, and to contact his office's Chief Trial Deputy for further discussions.

Herrera's investigation into the matter remains ongoing. A PDF copy of the Food Safety Exam presskit is available online at the following URL:

<http://www.sfcityattorney.org>

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San Francisco City and County
Department of Public Health
Environmental Health Section
Consumer Protection Program

Gavin Newsom, *Mayor*
Mitchell H. Katz,
Director of Health
Rajiv Bhatia, *M.D., M.P.H.*
Director of Environmental Health

August 25, 2009

Restaurant Owner/Manager
Name of Restaurant
Restaurant Address

Re: Restaurant, Certifying Organization, Certificate No., in the name of Certificate Holder
Name

Dear Restaurant Owner/Manager:

The San Francisco Department of Public Health has discovered irregularities in the administration of some of the examinations required to obtain a Food Safety Certification. The Department has determined that the above Food Safety Certification may be affected. Because the reliability of Food Safety Certifications is essential to public health, the Department has determined that the above certification is no longer valid.¹

As a result of the Department's determination, you must take certain steps to remain in compliance with California law regarding food safety. California law requires that your business have an owner or employee on staff who has successfully passed an approved and accredited Food Safety Certification examination. Health & Safety Code section 113947.1. That owner or employee must perform the responsibilities identified under Health & Safety Code section 113949.2. Under California law, a business that no longer has a validly certified owner or employee must come into compliance within 60 days. Health & Safety Code section 113947.1(e).

Therefore, you may come into compliance in two ways:

1. If another owner or employee on your staff has a valid Food Safety Certification issued in the past five years, please send a copy of the certification to Department of Public Health, Attn: Food Safety Certification Validation, 1390 Market Street, Suite 210, San Francisco CA 94102. The Department will review the certification and inform you whether it is valid. If the certification is valid, you may assign that certified owner or employee to perform the responsibilities identified under Health & Safety Code section 113949.2. If you do so, no further action will be necessary.

2. If no owner or employee has a valid Food Safety Certification, then the owner or an employee must obtain a new certification within 60 days of the date of this letter. A new certification may be obtained by taking and passing a new examination. The required examination may be given by any person licensed by an organization that meets the requirements of Health & Safety Code section 113947.3. The Department offers an intensive all-day training regarding food safety and is licensed to give the required examination. Further information regarding the Department's course and examination schedule is enclosed. (The training is

¹ The Department has not made any official determination of wrongdoing on the part of particular individuals whose Food Safety Certifications are no longer recognized as valid. Therefore this notice is not a determination that the above Food Safety Certification holder has engaged in misconduct.

offered separately from the examination and you may take only the examination if you wish.)

You are not required to use the Department to obtain a new certification; you may take the examination from any licensed examiner.

The owner or employee who successfully passes the examination and obtains the new certification must then be assigned to perform the responsibilities identified under Health & Safety Code section 113949.2.

We understand that obtaining a new certification is time-consuming and that the need to do so in the next 60 days may be frustrating. However, we hope that your business shares the Department's commitment to meeting the highest standards regarding food safety, and trust that you understand the importance of ensuring that all retail food establishments have reliable Food Safety Certifications. If you would like to speak with us about any concerns regarding this issue, other than matters related to scheduling a course or an examination, please call us at 415-355-3270.

Sincerely yours,

A handwritten signature in black ink, appearing to read 'R. Bhatia', with a long horizontal stroke extending to the right.

Rajiv Bhatia, MD, MPH
Director of Occupational and Environmental Health
encl.



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Department of Public Health
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Director of Health
Rajiv Bhatia, *M.D., M.P.H.*
Director of Environmental Health

August 25, 2009

Certificate Holder Name
Certificate Holder Address

Re: Certifying Organization, Certificate No., in the name of Certificate Holder Name,

Dear Certificate Holder:

The Department of Public Health has discovered irregularities in the administration of some of the examinations required to obtain a Food Safety Certification. The Department has determined that the above Food Safety Certification may be affected. Because the reliability of Food Safety Certifications is essential to public health, the Department has determined that the above certification is no longer valid.¹ The Department has also notified other California county departments of public health of its determination.

Steps That You Must Take If You Are An Employee Of A Food Facility

If you are currently an employee of a food facility (including a restaurant) and you are assigned to instruct other employees regarding food safety or to perform the other food safety responsibilities under Health & Safety Code section 113949.2, then you must immediately show the food facility owner or manager this letter.

If you wish to obtain a Food Safety Certification that San Francisco will treat as valid, then you must take and pass a new examination. You may take the required examination from any person licensed by an organization that meets the requirements of Health & Safety Code section 113947.3. The Department offers an intensive all-day training regarding food safety and is licensed to give the required examination. Further information regarding the Department's course and examination schedule is enclosed. (The training is offered separately from the examination and you may take only the examination if you wish.) You are not required to use the Department to obtain a new certification; you may take the examination from any licensed examiner.

ATTENTION

**If You Are The Owner Of A Food Facility And Your Employee Shows You This Letter,
You Must Carefully Read The Following Instructions**

California law requires that food facilities have an owner or employee on staff who has successfully passed an approved and accredited Food Safety Certification examination. Health & Safety Code section 113947.1. That owner or employee must perform the responsibilities identified under Health & Safety Code section 113949.2. Under California law, a business that

¹ The Department has not made any official determinations of wrongdoing on the part of particular individuals whose Food Safety Certifications are no longer recognized as valid. Therefore this notice is not an official determination that you have engaged in any misconduct.

no longer has a validly certified owner or employee must come into compliance within 60 days. Health & Safety Code section 113947.1(e).

San Francisco no longer recognizes the Food Safety Certification issued to the above employee. If your restaurant is within San Francisco, your food facility must come into compliance under Health and Safety Code section 113947.1(e), as described below. If your restaurant is in another county, you should immediately contact your county Department of Public Health/Director of Environmental Health to determine whether your food facility must take any steps to come into compliance.

San Francisco food facilities may come into compliance in two ways:

1. If another owner or employee on the food facility staff has a valid Food Safety Certification issued in the past five years, the food facility owner should send a copy of the certification to Department of Public Health, Attn: Food Safety Certification Validation, 1390 Market Street, Suite 210, San Francisco CA 94102. The Department will review the certification and inform the owner whether San Francisco will treat it as valid. If the certification is valid, the owner may assign that certified owner or employee to perform the responsibilities identified under Health & Safety Code section 113949.2. If the owner does so, no further action will be necessary.

2. If no owner or employee has a valid Food Safety Certification, then the owner or an employee must obtain a new certification within 60 days of the date of this letter. A new certification may be obtained by taking the required examination from any person licensed by an organization that meets the requirements of Health & Safety Code section 113947.3. The Department offers an intensive all-day training regarding food safety and is licensed to give the required examination. Further information regarding the Department's course and examination schedule is enclosed. No one is required to use the Department to obtain a new certification; a person may take the examination from any licensed examiner.

The owner or employee who successfully passes the examination and obtains the new certification must then be assigned to perform the responsibilities identified under Health & Safety Code section 113949.2.

We understand that obtaining a new certification is time-consuming and that the need to do so in the next 60 days may be frustrating. However, we know that you share the Department's commitment to meeting the highest standards regarding food safety, and trust that you understand the importance of ensuring that all retail food establishments have reliable Food Safety Certifications. If you would like to speak with us about any concerns regarding this issue, other than matters related to scheduling a course or an examination, please call us at 415-355-3270.

Sincerely yours,

A handwritten signature in black ink, appearing to read 'Rajiv Bhatia', with a long horizontal flourish extending to the right.

Rajiv Bhatia, MD, MPH
Director of Occupational and Environmental Health
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Director of Environmental Health

August 25, 2009

Directors of Environmental Health, State of California
Via Electronic Mail To California Conference of Directors of Environmental Health

Re: Invalid Food Safety Certifications

Dear County Director of Environmental Health:

I write to inform you that the San Francisco Department of Public Health has discovered irregularities in the administration of some of the examinations required to obtain a Food Safety Certification related to the safety of food facilities in San Francisco and in other jurisdictions. (Health & Safety Code § 113947.1.) As a result, San Francisco DPH is no longer treating certain Food Safety Certifications as valid. (A list of those certifications is attached for your reference.) We share this information with you so that your office can take the steps that you deem appropriate for the protection of public health within your jurisdiction.

San Francisco DPH made its decision after an investigation conducted at our request by the San Francisco City Attorney's Office. That investigation (which remains ongoing) revealed that three San Francisco DPH inspectors were privately administering Food Safety Certification examinations in San Francisco and that they engaged in a range of improper conduct in administering these examinations. The City Attorney's investigation found, among other things, that in certain instances individuals received a Food Safety Certification without taking any examination at all; in other instances, examinees were given the correct answers during the examination; and in other instances, the test materials and correct answers were shared with examinees before the actual examination. In addition, the inspectors' administration of Food Safety Certification examinations for private profit in San Francisco constituted an improper conflict of interest with their public health enforcement responsibilities.

The findings of the City Attorney's investigation to date are sufficient to undermine our Department's confidence in the results of any Food Safety Certification examination administered by these individuals. Because the reliability of Food Safety Certifications is essential to public health, San Francisco has determined that Food Safety Certifications issued by certifying organizations as a result of examinations administered by these individuals cannot be treated as valid.

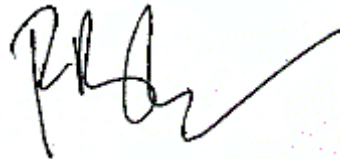
On August 25, 2009, San Francisco is sending a letter to each certification holder for whom we have an address. (A sample letter to certification holders is attached for your reference.) We are informing these certification holders that San Francisco will no longer recognize those certifications as valid. Among other things, those letters direct certification holders who are employed by a food facility to show the letter to the food facility owner so that the owner can contact the appropriate county Department of Public Health to determine what steps may be required to take to remain in compliance with the Health & Safety Code. Therefore, Departments of Bay Area and other nearby counties should anticipate receiving such calls shortly.

The number of persons and restaurants affected by our determination is substantial. We are sending this letter to 542 holders of a Food Safety Certification issued by the National Registry of Food Safety Professionals, and to 194 holders of a Food Safety Certification issued by the National Restaurant Association (ServSafe). We are sending separate letters to the owners of the 345 San Francisco restaurants with addresses that match the addresses given by holders of these certifications, so that the restaurant owners can take steps to ensure that they each have a properly certified food safety manager as required by Health & Safety Code section 113947.1. (A sample of the letter to restaurant owners is attached for your reference.) While most affected certification holders have San Francisco addresses, 183 certification holders have addresses outside San Francisco, and there are 78 more certification holders for whom we have only a name and certificate number, but no address. Moreover, given the statewide and national portability of Food Safety Certifications, many California counties are likely to be affected by this issue.

In addition to contacting each of you, we have contacted the California Department of Public Health. We are also contacting the two certification organizations who authorized these individuals to administer Food Safety Certification examinations: the National Registry of Food Safety Professionals and National Restaurant Association Solutions (ServSafe). We hope that these organizations will establish more effective safeguards against the type of misconduct described here.

Thank you for your attention to this important public health matter. Please feel free to contact Richard Lee, Director of Environmental Health Regulatory Programs, Environmental Health Services at 415-252-3992 if you have any questions or concerns.

Sincerely yours,



Rajiv Bhatia, MD, MPH
Director of Occupational and Environmental Health

cc: Mark B. Horton, MD, MSPH
Director
California Department of Public Health

Rufus Howell
Deputy Director, Center for Environmental Health
California Department of Public Health

Robert Schlag
Chief, Food, Drug & Radiation Division
California Department of Public Health

Attachments: Sample Letter To Certification Holders
Sample Letter To Restaurant Owners
List Of Certifications No Longer Recognized By San Francisco

Last Name	First Name	Business Name	City	State	Zip Code	Exam Co	Certificate Number
ABOUFARAJ	NAGHAM	Angel Café and Deli	San Francisco	CA	94109	NRFSP	20212406
ABUKHADIJEH	IHAB JABER M	Fenway Market	San Francisco	CA	94114	NRFSP	20285354
ABUSHARKH	ADWAN	Pride of the Mediterranean	San Francisco	CA	94105	NRFSP	20167189
ACCARDO	ANTONIO	Villa Romano Pizza	San Francisco	CA	94122	NRFSP	20212407
ACEVADO	MARLENE	Centro Latino De San Francisco	San Francisco	CA	94103	Servsafe	5606681
AFTINY	MOUSSA		Pacifica	CA	94044	Servsafe	4267275
AGUILAR	BAYRON D		San Francisco	CA	94124	NRFSP	20316058
AGUIRRE	GUILLERMO	Gordo's Taqueria	San Francisco	CA	94122	NRFSP	20285355
AJAZ	MOHAMMAD	Pakwan Restaurant	San Francisco	CA	94103	NRFSP	20047146
AKBAR	MUHAMMAD	Naan N Curry	San Francisco	CA	94122	NRFSP	20313084
ALARAJ	SUHEIL	The Grind Café	San Francisco	CA	94117	NRFSP	20204280
ALBAY	JONATHAN M		San Francisco	CA	94112	Servsafe	5076693
ALBERTO	ANA S	Tita's Café	San Francisco	CA	94132	NRFSP	20316059
ALBERTO	ANA S	Tita's Café	San Francisco	CA	94132	Servsafe	4533799
ALFARO	JUAN RAFAEL	Gordo's Taqueria	San Francisco	CA	94122	NRFSP	20285356
ALGHAZALI	ADEL	Miterra Market	San Francisco	CA	94103	NRFSP	20282214
ALHAJ	IBRAHIM		San Bruno	CA	94066	NRFSP	20002287
ALHAJ	IBRAHIM		San Bruno	CA	94066	Servsafe	5482817
ALHAKIM	MOHAMED	Squat and Gobble	San Francisco	CA	94114	NRFSP	20194377
ALHEJAZIN	RAE D	Crepevine	Walnut Creek	CA	94597	NRFSP	20182544
ALHEJEZIN	RAED	Savor	San Francisco	CA	94114	NRFSP	9705325
ALI	RAMJAN	Pakwan Restaurant	San Francisco	CA	94103	NRFSP	20047144
ALIABADI	FARZAD	Burger King	San Francisco	CA	94112	Servsafe	5076687
ALIABADI	CAMBIZ	Burger King	San Francisco	CA	94112	Servsafe	4676049
ALKASMY	ABDO M	Brotherhood Market and Deli	San Francisco	CA	94132	Servsafe	4416630
ALMUHTADI	MOHAMED	Squat and Gobble	San Francisco	CA	94123	NRFSP	20194387
ALONSO	CRESCENCIO	Crepes A Go Go	Berkeley	CA	94704	NRFSP	20022735
ALONSO	GABRIEL	Crepes A Go Go	Berkeley	CA	94704	NRFSP	20022739
ALSAAD	YOUSEF	Garage Café	San Francisco	CA	94107	NRFSP	20167186
ALUY	ROSA	McDonald's	San Francisco	CA	94105	Servsafe	4267897
ALVARENGA	ANA DAYSI		San Pablo	CA	94806	Servsafe	4346411
ALVAREZ	ALBETO MICHEL	Chan Chan Cuban	San Francisco	CA	94114	NRFSP	20308671
ALVAREZ	JOSE	La Corneta Taqueria	San Francisco	CA	94132	Servsafe	5406654
ALVAREZ	MARIA	Burger King	San Francisco	CA	94110	Servsafe	5545489
ALVAREZ	ROBERT	Pollo Supremo	San Francisco	CA	94112	Servsafe	4976695
ALVIS	BERNADETTE A		Livermore	CA	94550	Servsafe	4267249
AMIN	MOHAMED	Daily Health Food and Deli	San Francisco	CA	94122	NRFSP	20212408
AMIN	KHALID	Pakwan Restaurant	San Francisco	CA	94103	NRFSP	20047145
AMPAIRAT	YUTHACHAI	Silver Spoon	San Francisco	CA	94127	NRFSP	20114591
ANDRADE	SAUL		San Francisco	CA	94112	Servsafe	5783882

Last Name	First Name	Business Name	City	State	Zip Code	Exam Co	Certificate Number
ANDY	UNG	Hiep Thanh	San Francisco	CA	94109	NRFSP	20071611
ANGULO	PATRICIA	Chipotle's Mexican Grill	Sunnyvale	CA	94087	Servsafe	4267885
APILAKVANICHKIT	KIAT	Sukhothai	San Francisco	CA	94122	NRFSP	20167194
APPELANES	QUERUBIN V		San Francisco	CA	94134	Servsafe	4267285
ARAIZA	MARY	Popeyes Chicken and Bisquits	San Francisco	CA	94132	Servsafe	6066401
ARAJ	AIDA		Santa Clara	CA	95054	NRFSP	20322298
ARAJ	FRED		San Jose	CA	95131	NRFSP	20322294
AREVALO	MARIA		Mountain View	CA	94043	Servsafe	4267301
AROUK	TONY	Rosenberg's Deli and Market	San Francisco	CA	94114	NRFSP	20261461
ARREGUE	ALVARO	La Loma Produce	San Francisco	CA	94103	Servsafe	4601508
ARREOLA	JOSEPH M	The Beanery	San Francisco	CA	94122	NRFSP	20313085
ARRIOLA	BERLIN	Crepevine	San Francisco	CA	94112	NRFSP	20182545
ARRIOLA	JORGE A	Crepevine	San Francisco	CA	94112	NRFSP	20182546
ARTEAGA	MARIA					Servsafe	4289937
ASANEEVUTIGORN	PEPETEH	Chilli Cha Cha	San Francisco	CA	94117	NRFSP	20322303
ASEFAW	MEHARI	Sunrise Market	San Francisco	CA	94117	NRFSP	20310577
ASEFAW	SOLOMON	Sunrise Market	San Francisco	CA	94117	NRFSP	20310579
AVILA	SANTIAGO					Servsafe	4289938
AWADALLA	ALA		San Francisco	CA	94133	NRFSP	20324442
BAA	LUIS E		San Francisco	CA	94110	Servsafe	4703430
BAITHONG	PATTY FONG		San Francisco	CA	94118	NRFSP	20086238
BAKER	JASON	Mucky Duck	San Francisco	CA	94122	NRFSP	20276905
BAKKAR	SANIA	One World Café	San Francisco	CA	94115	NRFSP	20132589
BALLADARES	JAMILETH A	Centro Latino De San Francisco	San Francisco	CA	94112	Servsafe	5059433
BALLESTEROS	MARCO	Taqueria Girasol	San Francisco	CA	94132	NRFSP	20114585
BALTAZAR	MARIA E	Go Getters Pizza	San Francisco	CA	94102	Servsafe	4601509
BALTAZAR	MARTHA E	Go Getters Pizza	San Francisco	CA	94102	Servsafe	4601510
BAMIDELE	STEPHENSON		Downey	CA	96241	NRFSP	20086242
BAQAIN	BUTROS A	Jump Start Coffee and Grocery	San Francisco	CA	94110	Servsafe	5606682
BAQAIN	HANNA A	Church Street Groceteria	San Francisco	CA	94114	Servsafe	5606683
BARAJAS	JUAN		Walnut Creek	CA	94598	NRFSP	20002289
BARRERA	SANDRA	Burger King	San Francisco	CA	94103	Servsafe	4676048
BARRIOS	CARLOS	La Rondalla	San Francisco	CA	94110	NRFSP	20009030
BASI	GURMAIL S		Sausalito	CA	94965	NRFSP	20288542
BELANGER	COURTNEY		Oakland	CA	94610	NRFSP	20244340
BELLO	EDGAR	El Castillito	San Francisco	CA	94110	Servsafe	4601511
BERNARDO	CECILIA M		San Francisco	CA	94105	NRFSP	20297653
BERNARDO	WILFREDA		Pacifica	CA	94044	Servsafe	4346404
BHAKTA	DIPTI	Popeyes Chicken and Bisquits	San Francisco	CA	94132	Servsafe	6066402
BLANCA	CHAVEZ E		San Jose	CA	95112	Servsafe	4267898

Last Name	First Name	Business Name	City	State	Zip Code	Exam Co	Certificate Number
BONILLA	SANTOS		San Francisco	CA	94110	Servsafe	4289939
BOUN SONG	SO VONG SA	Latte Express	San Francisco	CA	94103	NRFSP	9718264
BRANUM	GENELL		Livermore	CA	94551	Servsafe	4267259
BRECK-MANN	DAVID	Mandaloun Restaurant	Milbrae	CA	94030	NRFSP	20167182
CABRERA	MARTIN		San Francisco	CA	94102	NRFSP	20310572
CAI	ELIZABETH	Popeyes Chicken and Bisquits	San Francisco	CA	94110	Servsafe	4703431
CAI	HENRY	Popeyes Chicken and Bisquits	San Francisco	CA	94132	Servsafe	6066403
CALDERON	ABDON A	Mission Market Fish and Poultry	San Francisco	CA	94110	Servsafe	4976696
CALDERON	MARTHA I	Centro Latino De San Francisco	San Francisco	CA	94112	Servsafe	5059434
CAMPAS	SELENE	Burger King	San Francisco	CA	94133	Servsafe	5076692
CAMPOS	DORIS M		San Francisco	CA	94102	Servsafe	4976697
CAMPOS	JOEL		Burlingame	CA	94010	Servsafe	5406655
CAMPOS	RAFAEL	Panchita #3	San Francisco	CA	94110	Servsafe	4976698
CANCHE	MARCOS R	Caffe Pazzo	San Francisco	CA	94103	Servsafe	5851070
CANENGUEZ	CINDY	Mexquite Mexican Restaurant	Redwood City	CA	94063	Servsafe	5406656
CANIEDO	RICHELLE U		San Francisco	CA	94115	Servsafe	5076702
CANUL	JORGE I		San Francisco	CA	94114	Servsafe	5606684
CARILLO	GUADALUPE G	Caffe Pazzo	San Francisco	CA	94103	Servsafe	5851071
CARILLO	LUCIA		Daly City	CA	94015	Servsafe	4533800
CARLOS	TIM		San Francisco	CA	94123	Servsafe	5482947
CARRIOU	ROSA M	La Pinata Tortas Y Jugos	San Francisco	CA	94110	Servsafe	5149917
CARTAGENA RAUDA	ELSY MERCEDES	Mi Tierra Restaurant	San Francisco	CA	94103	Servsafe	5783883
CASTANEDA	ANY M	La Santaneca De La Mission	San Francisco	CA	94110	Servsafe	4703432
CASTANEDA	JOE G	La Santaneca De La Mission	San Francisco	CA	94110	Servsafe	4702827
CASTANEDA	OSVALDO		Fremont	CA	94555	Servsafe	4289940
CASTILLO	MANUEL ANTONIO	Limon	San Francisco	CA	94110	NRFSP	20057507
CASTILLO	MARTIN	Limon Rotisserie	San Francisco	CA	94110	NRFSP	20282219
CASTILLO	MARIADELOURDES		San Francisco	CA	94110	Servsafe	5783874
CASTRO	ROSA A	Centro Latino De San Francisco	San Francisco	CA	94103	Servsafe	5606685
CAUDILLO	ISABEL	La Cocina Community Kitchen	San Francisco	CA	94110	Servsafe	5783875
CAZARES	FRANCISCO	Dolby Café	San Francisco	CA	94103	Servsafe	5851072
CELIS ABNAL	MARTIN M	Papalote Mexican Grill	San Francisco	CA	94110	Servsafe	4703433
CENDEJAS	JOSE	Crepevine	San Francisco	CA	94121	NRFSP	20182539
CENDEJAS	MARIA	Crepevine	San Francisco	CA	94121	NRFSP	20182548
CENDEJAS	MARIA	Crepevine	Hillsborough	CA	94010	NRFSP	20324444
CERVANTES	GERARDO	Crepevine	San Rafael	CA	94901	NRFSP	20182547
CERVANTES PANTOJA	MARIA ELENA	Mi Antojitos	San Francisco	CA	94110	Servsafe	5149918
CESSNA	TAMMY M		San Francisco	CA	94107	NRFSP	20047128
CHADHA	ANIL	Naan N Curry	San Francisco	CA	94122	NRFSP	20313086
CHAN	ROBERT		Santa Rosa	CA	95407	NRFSP	9711175

Last Name	First Name	Business Name	City	State	Zip Code	Exam Co	Certificate Number
CHAN	CAMILLE	Castro Coffee	San Francisco	CA	94114	NRFSP	20261462
CHAN	FRED		San Francisco	CA	94123	Servsafe	5482815
CHANG	HENRY	Toastie's Subs	San Francisco	CA	94127	NRFSP	20204279
CHANG LO	LOUIS	Shabu House	San Francisco	CA	94118	NRFSP	20212409
CHANTHA	KATH		San Leandro	CA	94579	NRFSP	20229211
CHARLIE	TRUONG	Toastie's Subs	San Francisco	CA	94122	NRFSP	20204271
CHAU	KEN	Sandy's Café and Deli	San Francisco	CA	94122	NRFSP	20270892
CHAU HO	LEY C		San Francisco	CA	94110	Servsafe	4346400
CHAVEZ	FERMIN	Crepes A Go Go	Walnut Creek	CA	94596	NRFSP	20022737
CHEN	LESLIE	House of Clay Pot	San Francisco	CA	94118	NRFSP	20079357
CHEN	ZIXIANG		San Francisco	CA	94118	NRFSP	20297650
CHEN	MICHELLE C		San Francisco	CA	94121	Servsafe	6066404
CHEN	STEVEN S	House of Chen	San Francisco	CA	94114	Servsafe	5940172
CHEUNG	SAMMY FAT SA	Valencia Pizza & Pasta	San Francisco	CA	94110	NRFSP	9718268
CHEUNG	POLLY S	Burger King	San Francisco	CA	94103	Servsafe	5545490
CHEY	VANTHA KIM		Santa Rosa	CA	95401	NRFSP	20021725
CHI	SANTOS	Kezar Pub	San Francisco	CA	94117	NRFSP	20253474
CHICO	FLORIBERTO		San Francisco	CA	94102	Servsafe	5726007
CHOA	SARAYUTH		Berkeley	CA	94710	NRFSP	20182549
CHOE	WIE TJOE M		San Francisco	CA	94118	Servsafe	4346405
CHONG KUAN	LINCHI	Spices	San Francisco	CA	94118	NRFSP	9718266
CHOTA	MOZAR		San Francisco	CA	94139	NRFSP	20079360
CHOUN	CHHEATH		Oakland	CA	94612	NRFSP	20261463
CHOW	MANN		Burlingame	CA	94010	NRFSP	9718262
CHOW	RANDY		Berkeley	CA	94702	NRFSP	20021726
CHOW	SARAH P		Oakland	CA	94519	NRFSP	20021727
CHOW	KENNETH		San Francisco	CA	94107	NRFSP	20071618
CHOW	KELVIN K		San Francisco	CA	94112	Servsafe	4676056
CHU	SAI	All Season Sushi Bar	San Francisco	CA	94117	NRFSP	20204278
CHU	AURORA W	Center Café	San Francisco	CA	94103	NRFSP	20028733
CHUE	CHAYING CHEUNG	Tart to Tart	San Francisco	CA	94121	NRFSP	20114596
CHUI	STEVE	Burger King	San Francisco	CA	94118	Servsafe	5076699
CHUNG	JAE	Burger King	San Francisco	CA	94103	Servsafe	4676054
CONNOLLY	ROBERT	The Village Café	San Francisco	CA	94127	NRFSP	20313087
CORDOVA	SARA	Restaurante Familiar	San Francisco	CA	94112	NRFSP	20330516
COVARRUBIAS	JAIME	Gordo's Taqueria	San Francisco	CA	94122	NRFSP	20285358
COYNE	MARTIN	Double Play Restaurant	San Francisco	CA	94115	NRFSP	20002281
CRESPIN	NOHEMY D	Centro Latino De San Francisco	San Francisco	CA	94103	Servsafe	5059436
CRUZ	MARLON C		San Francisco	CA	94124	Servsafe	4346408
CRUZ RAMIREZ	AGNER I	Taqueria Reina	San Francisco	CA	94112	Servsafe	5726011

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CUATLACUATL	SAUL	Dolby Café	San Francisco	CA	94103	Servsafe	5851073
CUCLLA	ROY		Pleasanton	CA	94588	Servsafe	4267252
DABABNEH	IBRAHIM	Big Mouth Burger's/Crepevine	San Francisco	CA	94110	NRFSP	20009028
DABAI	ISSA	Spotlite Market	San Francisco	CA	94103	NRFSP	20009025
DABAI	SALAMEH	Fort Mason Market and Deli	San Francisco	CA	94122	NRFSP	20057506
DAIBIS	JAMAL	Yumma's	San Francisco	CA	94122	NRFSP	20147865
DALY	PATRICK	Blackthorn Tavern	San Francisco	CA	94122	NRFSP	20308670
DANG	HUY QUYEN		San Francisco	CA	94110	Servsafe	4676061
DAR	ZAHID	Naan N Curry	San Francisco	CA	94122	NRFSP	20313088
DAVIS	CONSTANCE		Oakland	CA	94612	NRFSP	20079368
DAWAH	HUSEIN	Ali Baba's Cave	San Francisco	CA	94110	NRFSP	20132596
DAWAH	WESAM	Ali Baba's Cave	San Francisco	CA	94110	NRFSP	20132595
DAYYAT	JOSEPH	Crepevine	Oakland	CA	94618	NRFSP	20167184
DE FARIA	JOSE A	North Beach Pizza	San Francisco	CA	94117	NRFSP	20204277
DEERITDECHA	VAPAPORN		Daly City	CA	94015	NRFSP	20155888
DEGROOT	MARGIE		So San Francisco	CA	94080	Servsafe	4267888
DEL CARMEN MELENDEZ	CAROLINA	Burger King	San Francisco	CA	94103	Servsafe	4676050
DELANEY	MARIE K	Café Gratitude	San Francisco	CA	94122	NRFSP	20263223
DELGADO	MICHAEL	Spike's Coffees and Teas	San Francisco	CA	94114	NRFSP	20313089
DENNING	JOHN		Albany	CA	94706	NRFSP	20244338
DHALIWAL	SANTOKH	Singh Grocery	San Francisco	CA	94103	NRFSP	20057502
DHALIWAL	HARPREET		Campbell	CA	95008	NRFSP	20132599
DHALIWAL	MANJINDER		San Jose	CA	95124	NRFSP	20274212
DHILLON	MARISSA	Shaw's Candy and Ice Cream	San Francisco	CA	94127	NRFSP	20212410
DHITAL	SANJEEB		San Francisco	CA	94133	NRFSP	20155885
DIAZ	VICTOR M	Burger King	San Francisco	CA	94110	Servsafe	5606686
DIRBAS	DAWUD	Kennedy Market	San Francisco	CA	94124	NRFSP	20041139
DO	KHOA VAN	Ratcha Thai	San Francisco	CA	94133	NRFSP	20198277
DOBSON	ARLETE	Point Café	Daly City	CA	94014	NRFSP	20308669
DOLLOSA	LEI EL MAE	Burger King	San Francisco	CA	94102	Servsafe	4676052
DRAPER	OLIMPIA	Centro Latino De San Francisco	San Francisco	CA	94103	NRFSP	20316060
DUARTE DELGADO	MANUEL	Cable Car Pizza	San Francisco	CA	94110	Servsafe	5406657
DUDUM	SINDIA	1515 Restaurant Lounge	Walnut Creek	CA	94596	NRFSP	20182556
DUDUM	TONY	1515 Restaurant Lounge	Walnut Creek	CA	94596	NRFSP	20182555
DUENAS RAMIREZ	RAMON	Gordo's Taqueria	San Francisco	CA	94122	NRFSP	20285367
DUENAZ	SANTIAGO	Gordo's Taqueria	San Francisco	CA	94122	NRFSP	20285359
DUN	MIN LY	Creighton's Bakery and Café	San Francisco	CA	94131	NRFSP	20253473
DUNGO	LORNA P	Burger King	San Francisco	CA	94102	Servsafe	5076701
DUONG	CHOI		Oakland	CA	94607	NRFSP	20261464
DURAN	EDWARD	Taqueria La Cumbre	San Mateo	CA	94401	Servsafe	5406658

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ECHCHOUKAIRI	NAJAT	Muddy Waters	San Francisco	CA	94110	NRFSP	20028732
ECHEVERRIA	MIGUEL A	Taqueria Buen Sabor	San Francisco	CA	94110	Servsafe	5059438
EKVIRIYAKUL	KANAKPORN		Concord	CA	94521	NRFSP	20288538
ELHIHI	CARMEL		San Carlos	CA	94070	NRFSP	20322301
ELHIHI	GEORGE		San Carlos	CA	94070	NRFSP	20322296
ELIAN CARILLO	CARMEN	Taqueria La Cumbre	San Mateo	CA	94401	Servsafe	5406659
ESCALONA	EVELYN L		San Jose	CA	95132	Servsafe	4267889
ESCOBAR	TELMA A	La Loma Produce	San Francisco	CA	94134	Servsafe	4703434
ESMAILTALAS	SAEED	L'Avenida Taqueria	San Francisco	CA	94122	NRFSP	20212411
ESPINDA	ARNULFA L	Burger King	San Francisco	CA	94103	Servsafe	4676060
ESPINOZA	JOSE A	El Toro Taqueria	San Francisco	CA	94110	NRFSP	9702606
ESQUIVEL	MARIA M		San Francisco	CA	94134	Servsafe	4346413
EVAN	SANTOS	5 Star Truffle Café	San Francisco	CA	94117	NRFSP	20282216
FACULTAD	MAGSAYSAY P	West Portal Bakery	San Francisco	CA	94127	NRFSP	20313090
FAJARDO	ADDY Y	Lol Tun	San Francisco	CA	94110	Servsafe	5249629
FAKHOURI	MAHER	Savor	San Francisco	CA	94114	NRFSP	9705320
FAKHOURI	MAZEN	Savor	San Francisco	CA	94114	NRFSP	9705321
FAKHOURI	TAREQ	Savor	San Francisco	CA	94114	NRFSP	9705323
FAKHOURI	MAHER	Crepevine	Burlingame	CA	94010	NRFSP	20167185
FAKHOURI	ZAID S	Savor	San Francisco	CA	94114	NRFSP	20167183
FAKHOURI	TAREQ I	Crepevine	San Rafael	CA	94901	NRFSP	20182541
FAKHOURI	MAJED	Crepevine	Hillsborough	CA	94010	NRFSP	20324440
FAN	DAVID	Low Cost Meat Market	San Francisco	CA	94117	NRFSP	20261465
FARAJ	MARY		Oakland	CA	94611	NRFSP	20244342
FERNANDEZ	JULIO C		Sunnyvale	CA	94086	Servsafe	4289941
FERRANTE	OLIVIO	Sunstream Café	San Francisco	CA	94118	NRFSP	20132585
FLEIFEL	MIKE ISSA		San Bruno	CA	94066	NRFSP	20009022
FLORERO	LEONARDO		Richmond	CA	94805	NRFSP	20022740
FLORES	MARTHA L		San Francisco	CA	94110	Servsafe	5249631
FREITAS	LILIANE	Crepes A Go Go	San Francisco	CA	94123	NRFSP	20022733
FUENTES	SANTOS	Squat and Gobble	San Francisco	CA	94123	NRFSP	20194383
FUNG	PEI XIA	Variety Convenience Store	San Francisco	CA	94102	NRFSP	20229210
FUNG	JEFFREY	Burger King	San Francisco	CA	94118	Servsafe	5076698
GALIDDO	HEIDI		Daly City	CA	94014	Servsafe	4267297
GALLEGOS	CARLOS	Burger King	San Francisco	CA	94133	Servsafe	5076691
GAM	MINH		San Bruno	CA	94066	NRFSP	20114586
GAMBOA	HENRY ALFARO	Tiernan's	San Francisco	CA	94109	Servsafe	5851074
GARCIA	SIMON		San Francisco	CA	94132	NRFSP	20114588
GARCIA	ANA T		San Francisco	CA	94110	Servsafe	4416631
GASPER GARCIA	JOSE B	Mi Antojitos	San Francisco	CA	94110	Servsafe	5149910

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GAVIOLA	GALVIN L		San Francisco	CA	94131	Servsafe	4533801
GHANI	AIJAZ	Alhamra	San Francisco	CA	94110	NRFSP	20057501
GHAZI	TAVAHN	Little Shamrock	San Francisco	CA	94122	NRFSP	20270893
GJONI	GJON		San Francisco	CA	94110	Servsafe	4289952
GOFMAN	BORIS	Europa Express	San Francisco	CA	94122	NRFSP	20253472
GOLDVARG	ORR		Sunnyvale	CA	94086	Servsafe	4266857
GOMEZ	GASPER	Figaro Ristorante	San Francisco	CA	94133	NRFSP	20276904
GOMEZ	REINA HILDA	Reina's Restaurant	San Francisco	CA	94112	Servsafe	5783878
GOMEZ	ALMA		San Jose	CA	95124	Servsafe	4267895
GONGORA	JORGE A	Mi Lindo Yucatan	San Francisco	CA	94114	Servsafe	4808336
GONZALES	ROBERT R		Gustine	CA	95322	Servsafe	4267246
GONZALEZ	BALDEMAR		San Francisco	CA	94112	NRFSP	20155883
GONZALEZ	RODOLFO	Canto Do Brazil	San Francisco	CA	94102	NRFSP	20310578
GONZALEZ	ENRIQUE A		San Francisco	CA	94133	Servsafe	4289942
GONZALEZ	MARIA E	Restaurante Pupuseria Elsy's	San Francisco	CA	94110	Servsafe	5726013
GONZALEZ ARREDONDO	JOSE LUIS	Puerta Allegre	San Francisco	CA	94110	Servsafe	4976699
GRANDE	BLANCA ESTELA		Daly City	CA	94014	NRFSP	20079353
GRANDE	ANNA M		San Bruno	CA	94066	Servsafe	4809256
GRINER	MICHAELA L		San Francisco	CA	94102	NRFSP	20132593
GROENING	GLENN		San Francisco	CA	94122	NRFSP	20253471
GUARDADO	ANTONIA E		San Francisco	CA	94112	Servsafe	5059440
GUERRERO	RENATO	La Laguna Taqueria	San Francisco	CA	94124	NRFSP	9702608
GUERRINI	DANIEL G	EOS Restaurant and Wine Bar	San Francisco	CA	94117	NRFSP	20270894
GUISEPPE	CATRIM		Mill Valley	CA	94942	NRFSP	20086239
GURUNG	UDIM B	Kathmandu Café	San Francisco	CA	94117	NRFSP	20282222
GUTIERREZ	JUAN	The Sandwich Place	San Francisco	CA	94110	NRFSP	20316061
GUZMAN	MARTINIANO		San Francisco	CA	94103	Servsafe	5940173
HA	MEI LING		Santa Rosa	CA	95407	NRFSP	20021732
HABASH	HANNA	Cindy's Market	San Francisco	CA	94117	NRFSP	20021722
HADDAD	JOEL		San Francisco	CA	94114	NRFSP	20047137
HAFFAR	JHONNY	Savor	San Francisco	CA	94114	NRFSP	9705322
HAMEED	ATTAUREHMAN	Naan N Curry	San Francisco	CA	94122	NRFSP	20313091
HASLEBACHER	IAN	Pendulum	San Francisco	CA	94114	NRFSP	20270895
HAYAKAWA	KIYOSHI	Sushi Koo	San Francisco	CA	94122	NRFSP	20204276
HERCULES	FRANCISCA		San Francisco	CA	94124	Servsafe	5249633
HERNANDEZ	RAFAEL	Double Play Restaurant	San Francisco	CA	94103	NRFSP	20002283
HERNANDEZ	IVAN	Centro Latino De San Francisco	San Francisco	CA	94103	NRFSP	20316062
HERNANDEZ	HECTOR		Daly City	CA	94015	Servsafe	4416632
HERNANDEZ	SAMUEL E		San Francisco	CA	94121	Servsafe	5545492
HERNANDEZ	MARIA M		San Francisco	CA	94110	Servsafe	4346401

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HERNANDEZ	WILLIAM	Burger King	San Francisco	CA	94103	Servsafe	5186289
HIDALGO	GISELLA		San Francisco	CA	94112	Servsafe	4289953
HIHI	VICTOR		Walnut Creek	CA	94598	Servsafe	5482816
HIRANRATTANA	SAKONKRIT	Thanh Tam	San Francisco	CA	94112	NRFSP	20212412
HIROYUKI	ADACHI		San Francisco	CA	94118	NRFSP	20132592
HO	TSE WOO	Grandehe's Kamekyo	San Francisco	CA	94109	NRFSP	20285360
HO	CHAY		Sylmar	CA	91342	NRFSP	9711172
HO	DAVID T	Sunflower	San Francisco	CA	94103	NRFSP	20028730
HO	KEVIN THA	Jimisan	San Mateo	CA	94003	NRFSP	20155877
HOANG	HELEN	Yummy Yummy	San Francisco	CA	94122	NRFSP	20212413
HOLWITZ	BETSY	Arizmedi Bakery	San Francisco	CA	94122	NRFSP	20285361
HOU	YAO	Serrano's Pizza	San Francisco	CA	94110	NRFSP	20009023
HOWICHITR	KITIMA		San Francisco	CA	94122	NRFSP	20086240
HOWICHITR	SIVIPHAN		San Francisco	CA	94121	NRFSP	20086244
HSIEH	KATTY		San Francisco	CA	94121	NRFSP	20079352
HSU	JIMMY	Blue Danube Coffee House	San Francisco	CA	94118	NRFSP	20274211
HUA	DAVID	Will's Restaurant	San Francisco	CA	94102	NRFSP	20274217
HUANG	ALICE	Eden Café	San Francisco	CA	94102	NRFSP	20322300
HUERTA	BENNY	Mi Lindo Yucatan	San Francisco	CA	94103	NRFSP	9718267
HUNH	QUOC LY	Casa Thai	San Francisco	CA	94103	NRFSP	20021738
HUYNH	SAM	Dragonfly	San Francisco	CA	94122	NRFSP	20147863
HWANG	AE RHEE		San Francisco	CA	94132	NRFSP	20155881
ING	TOM		Santa Rosa	CA	95409	NRFSP	20071610
INKLAI	PAKORN		Oakland	CA	94606	NRFSP	20021735
IRAG	MARYJANE B		Daly City	CA	94015	Servsafe	5076689
IRFAN	KASHIF	Alhamra	San Francisco	CA	94110	NRFSP	20057505
IRUDISTAN	CYRUS	Havana Cuban Cuisine	Walnut Creek	CA	94596	NRFSP	20310574
JAHANI	FARO		San Francisco	CA	94118	Servsafe	4289954
JATAYABHA	SORAPHONG	Thai Corner Express	San Francisco	CA	94114	NRFSP	20041137
JELLISON	PAUL	Havana Cuban Cuisine	Walnut Creek	CA	94596	NRFSP	20212414
JEUNG	RAYMOND	Manor Coffee Shop	San Francisco	CA	94127	NRFSP	20285362
JIKA	LIBERUS	Burger King	San Francisco	CA	94133	Servsafe	5076697
JIMENEZ	ALDO	Crepevine	Hillsborough	CA	94010	NRFSP	20324443
JIRASAB	JETSADA	Bangkok 900	San Francisco	CA	94117	NRFSP	20198275
JOHNSON	MATTHEW R.	Johnny Rockets	San Francisco	CA	94115	NRFSP	20198278
JOHNSON	CHRIS W	Popeyes Chicken and Biscuits	Atlanta	GA	30305	Servsafe	4267891
JONES	KAMAU C	Round Table Pizza	San Francisco	CA	94122	NRFSP	20276903
JOOVON	NARANTUYA	Crepes A Go Go	Walnut Creek	CA	94596	NRFSP	20022738
JOU	CHI SIU		San Francisco	CA	94127	Servsafe	4533802
JUAREZ	EDUARDO R	La Tortilla Restaurant	San Francisco	CA	94114	Servsafe	4808337

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JUAREZ	JUAN CARLOS		San Francisco	CA	94114	Servsafe	4808335
JUAREZ	VICTOR HUGO	Azteca Taqueria	San Francisco	CA	94114	Servsafe	4808334
JUHA	GEORGE	Hahn's Hibachi	Berkeley	CA	94704	NRFSP	20147869
JWAINAT	HAIL	Crepes on Cole	San Francisco	CA	94117	NRFSP	20230874
JWEINAT	FERRAS	The Pub at San Francisco State University	San Francisco	CA	94132	NRFSP	20028729
KALEH	OSAMA	Lucca Food Store	San Francisco	CA	94122	NRFSP	20244337
KAM	CHIV		San Francisco	CA	94122	NRFSP	9718261
KAUR	RANIIT		Union City	CA	94587	Servsafe	4267281
KAUR	SUKHUIR	Tandoori Mahal	San Francisco	CA	94133	Servsafe	5495936
KHALDOON	HIJAZEEN	Crepevine	Walnut Creek	CA	94597	NRFSP	20182542
KHEAWNGEON	SANCHAI		Berkeley	CA	94704	NRFSP	20047136
KHOSSOUSSI	MAHMOUD		San Francisco	CA	94133	NRFSP	20322299
KHURI	NIGOLA ELIAS		Mill Valley	CA	94941	NRFSP	9718269
KHUU	VIEN	El Maya Yucatan	San Francisco	CA	94110	Servsafe	5606687
KIM	DAVID	Saigon Grill	San Francisco	CA	94133	NRFSP	20212415
KIM	DOO		Alameda	CA	94502	NRFSP	20230873
KIM	MIRAN	Korea Bulgogi House	Concord	CA	94520	NRFSP	20230872
KIM	UN HA	Hahn's Hibachi	San Francisco	CA	94127	NRFSP	20147864
KIM	SIL		Sacramento	CA	95827	NRFSP	20229208
KIM	KILPYUNG		San Francisco	CA	94114	Servsafe	5482818
KLINBUA	NISAKORN		Berkeley	CA	94702	NRFSP	20322295
KO	OK JIN	Hahn's Hibachi II	San Francisco	CA	94109	NRFSP	20198274
KO	YEON S	Hahn's Hibachi	San Francisco	CA	94122	NRFSP	20147867
KOEUNG	CHEN DANY	Van Ness Bakery and Café	San Francisco	CA	94109	NRFSP	9711174
KOMINDR	JOHN M	Café Sadko	San Francisco	CA	94121	NRFSP	20009036
KOMINDR	MARTIN		Burlingame	CA	94010	NRFSP	20028727
KONG	GILBERT	KL Restaurant	San Francisco	CA	94121	NRFSP	20021731
KOUTOULAS	KOSTA	Pete's BBQ	San Francisco	CA	94110	NRFSP	20009027
KU	SOON JA	Store on the Corner	San Francisco	CA	94105	NRFSP	20229209
KUNA	CLAUDIA	Canto Do Brazil	San Francisco	CA	94102	NRFSP	20310575
KURAHASHI	MAYUMI	Kitchen Kura	San Francisco	CA	94122	NRFSP	20212416
KUTNER	BLAKE	Medjool	San Francisco	CA	94110	NRFSP	20057504
KWOK	JIMMY	Bodega Bistro	San Francisco	CA	94109	NRFSP	20057498
KWONG	SHIRLEY	Man Hing Market	San Francisco	CA	94122	NRFSP	20230871
LAI	WAI PING	Good Earth Cuisine	San Francisco	CA	94122	NRFSP	20230870
LAI	HUNG D	Sun Fat Seafood Co.	San Francisco	CA	94110	Servsafe	5149911
LAL	SOHAN		Mill Valley	CA	94941	NRFSP	20288543
LAM	TUONG	Beep's Burgers	San Francisco	CA	94112	NRFSP	20308668
LAM	KHIEM	Minh's Garden	San Francisco	CA	94118	NRFSP	20057498
LAM	DAVID	Popeyes Chicken and Bisquits	San Francisco	CA	94132	Servsafe	6066405

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LAMA	JOSEPH	Royal Ground Coffee	San Francisco	CA	94118	NRFSP	20132586
LAOYAO	GUI LIAH	Burger King	San Francisco	CA	94103	Servsafe	4676058
LARREYNAGA	JOSE ADOLFO		San Francisco	CA	94133	NRFSP	20322302
LAW PATTANAPONG	CHAIWAT		Oakland	CA	94610	NRFSP	20282215
LAXAMANA	AGNES L		Livermore	CA	94551	Servsafe	4267262
LAYUG	GEMMA		Daly City	CA	94014	Servsafe	4346406
LE	TIFFANY		San Bruno	CA	94066	NRFSP	20002277
LE	JENNIFER		Berkeley	CA	94710	NRFSP	20047142
LE	NAM		Vallejo	CA	94590	NRFSP	20071606
LE	THONG		Martinez	CA	94553	NRFSP	20086234
LE	ON		Redwood City	CA	94061	NRFSP	20114590
LE	DAN HONG THI		Pleasant Hill	CA	94523	NRFSP	20182554
LE	THANH		Vacaville	CA	95687	NRFSP	20274213
LEDESMA	REGINA	El Majahaul Restaurant	San Francisco	CA	94110	Servsafe	4809257
LEE	ASHLEY	Kaju Market	San Francisco	CA	94118	NRFSP	20071604
LEE	YAU	Cheung Hing	San Francisco	CA	94118	NRFSP	20071609
LEE	ECHIEN		Berkeley	CA	94704	NRFSP	20079364
LEE	SHEENA		San Francisco	CA	94131	Servsafe	4702830
LEE	JEREMY	Maze Café	San Francisco	CA	94118	NRFSP	20230869
LEE	TRACY	Andy's Chinese Cuisine	San Francisco	CA	94109	NRFSP	20230868
LEE	YU PING	Andy's Restaurant	San Francisco	CA	94122	NRFSP	20230867
LEE	HYEON SOOK	Fuji Sushi	San Francisco	CA	94127	NRFSP	20308667
LEE	JUNG EUN		Cupertino	CA	95014	NRFSP	20313092
LEE	JOHNNY		Pleasant Hill	CA	94523	NRFSP	9711180
LEI	SHAN SHAN		San Francisco	CA	94112	NRFSP	20230866
LEI	NAIXING	Popeyes Chicken and Bisquits	San Francisco	CA	94132	Servsafe	6066406
LEIVA	LISBETH	The City Store	San Francisco	CA	94110	Servsafe	4601512
LEONG	CHI PING	Ping's Meat Market	San Francisco	CA	94118	NRFSP	20021734
LEUNG	SHIU WAH	Ping's Meat Market	San Francisco	CA	94118	NRFSP	20021720
LI	DUNG	Them Ky	San Francisco	CA	94100	NRFSP	20132597
LI	FANG	Spices	San Francisco	CA	94118	NRFSP	20155887
LI	XIAO YAN		San Francisco	CA	94112	Servsafe	4346410
LI LIN	CHEE PING	Popeyes Chicken and Bisquits	San Francisco	CA	94110	Servsafe	6066408
LI LIN	YU PING	Popeyes Chicken and Bisquits	San Francisco	CA	94110	Servsafe	6066409
LI LIN	CEYUE	Popeyes Chicken and Bisquits	San Francisco	CA	94110	Servsafe	6066407
LIAO	CHEUK WAH	Belly Burgers	San Francisco	CA	94121	NRFSP	20021730
LICEA	ROBERTO	Crepevine	San Francisco	CA	94115	NRFSP	20182538
LICON	LILIANA		San Jose	CA	95122	Servsafe	4267291
LIEU	CLAYTON	Posh Bagel	San Francisco	CA	94122	NRFSP	20270896
LILITTHAM	THIBATSR	Bangkok 16	San Francisco	CA	94103	NRFSP	20047130

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LIM	PAUL	Tart to Tart	San Francisco	CA	94122	NRFSP	20270897
LIM	RANDY J	Presidio Golf Club	San Francisco	CA	94122	NRFSP	20297642
LIN	LIZHONG	Sweet Passion	San Francisco	CA	94116	NRFSP	20021724
LIN	RUI		San Francisco	CA	94121	NRFSP	20182550
LIN	LISHONE	First Cake	San Francisco	CA	94121	NRFSP	20261466
LIN	KATRINA	Popeyes Chicken and Bisquits	San Francisco	CA	94110	Servsafe	4703435
LIN	ROBERT	Popeyes Chicken and Bisquits	San Francisco	CA	94110	Servsafe	6066410
LIN	LIQIANG	Wonder Food Bakery LLC	San Francisco	CA	94108	NRFSP	20282217
LIU	ANNIE	Wah Kee	San Francisco	CA	94110	NRFSP	9711181
LIU	YINDONG	King of Noodles	San Francisco	CA	94122	NRFSP	20132591
LOAKIMPONGSWAT	SOMPRASONG		San Marcos	CA	92069	NRFSP	20079355
LOPEZ	FELICIANO	Gordo's Taqueria	San Francisco	CA	94122	NRFSP	20285363
LOPEZ	CAYETONO	Familia Lopez/Dona Mago	San Francisco	CA	94103	NRFSP	9705319
LOU	LORNA G	Burger King	San Francisco	CA	94118	Servsafe	5076696
LOUI	APAVADEE	Bangkok Noodles	San Francisco	CA	94102	NRFSP	20028726
LOUI	SOMNUK	Bangkok Noodles	San Francisco	CA	94102	NRFSP	9702603
LOUIE	JEFF	Xiao Loong	San Francisco	CA	94127	NRFSP	20263224
LUGO	TRINIDAD DILSA		Berkeley	CA	94710	Servsafe	5783879
LUGO	ELADIO		San Jose	CA	95122	Servsafe	4267240
LUI	CHEUK KWAN	The Coffee Mill & Bakery	Oakland	CA	94610	NRFSP	9702602
LUN A	GRACE L		Fremont	CA	94538	Servsafe	4268177
LUU	TAI	KTL Market	San Francisco	CA	94109	NRFSP	20002278
LY	KIM	Creighton's Cheese and Fine Foods	San Francisco	CA	94127	NRFSP	20204275
LY	MUOI DU	Doc's Bagels	Belmont	CA	94002	NRFSP	20253470
LY	PAUL	Golden Donut	San Francisco	CA	94121	NRFSP	20253469
LY	MAI NGOC	Latte Express	San Francisco	CA	94103	NRFSP	9711179
LY	DAT		Concord	CA	94521	NRFSP	20021739
LY	QUOC HUNG		San Francisco	CA	94110	Servsafe	5249635
MA	WARREN	Golden Chariot Bakery and Restaurant	San Francisco	CA	94121	NRFSP	20021729
MA	PHILLIP		San Francisco	CA	94115	NRFSP	20155882
MACHA	DINA E	Golden House Bakery	San Francisco	CA	94110	Servsafe	5940174
MADANAT	KHALDOUN	Hillcrest Market	San Francisco	CA	94134	NRFSP	20310576
MALAK	SUHEIL	Guerrero Market and Deli	San Francisco	CA	94103	NRFSP	20147872
MALDONADA O	JAIME		San Francisco	CA		Servsafe	4533803
MALEK	HOSSEIN	Mo's Restaurant	San Francisco	CA	94133	NRFSP	20047129
MALIK	SIKANDAR		San Mateo	CA	94403	NRFSP	20212417
MALONZO	MARISSA V		Vallejo	CA	94590	Servsafe	4267313
MALOUF	NADA	Cheese Boutique	San Francisco	CA	94117	NRFSP	20297646
MANALANG	MARI G		San Francisco	CA	94110	Servsafe	4267887
MANALO	ROZZ JONELLE D	Burger King	San Francisco	CA	94103	Servsafe	4676062

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MARENCO	JOHNNY JOSE	Panchita #3	San Francisco	CA	94110	NRFSP	20330517
MARENCO	JOSE U	El Paisa Restaurante	San Francisco	CA	94110	Servsafe	4601513
MARIN	CARMEN		San Francisco	CA	94110	Servsafe	5149912
MARKIEL	DOMINIKA	Old Krakow	San Francisco	CA	94127	NRFSP	20270898
MARQUEZ MENDOZA	FRANCISCA	La Cocina Community Kitchen	San Francisco	CA	94110	Servsafe	5783880
MARROQUIN	VILMA		San Francisco	CA	94112	Servsafe	4346399
MARTIN IV	SANTOS	Squat and Gobble	San Francisco	CA	94114	NRFSP	20194385
MARTINEZ	ENRIQUE		San Francisco	CA	94110	NRFSP	20079361
MARTINEZ	FRANCISCO	Dolby Café	San Francisco	CA	94103	Servsafe	5851075
MARTINEZ	JUDITH A	Popeyes Chicken and Biscuits	San Francisco	CA	94110	Servsafe	6066411
MARTINEZ	MARIA		San Francisco	CA	94110	Servsafe	4533805
MARTINEZ	MARTIN	Katz's Bagels	San Francisco	CA	94117	Servsafe	5726016
MARTINEZ	SAMUEL	La Loma Produce	San Francisco	CA	94110	Servsafe	4601514
MARTINEZ PADILLA	ANTONIO	Puerta Alegre	San Francisco	CA	94110	Servsafe	4976700
MASARWEH	GEORGE		Emeryville	CA	94608	NRFSP	20009026
MASARWEH	AZMI		San Leandro	CA	94577	NRFSP	20041142
MASSARWEH	ELHAM	Muddy's Coffee House	San Francisco	CA	94110	NRFSP	20028734
MASSARWEH	HISHAM	Muddy Waters Coffee House	San Francisco	CA	94110	NRFSP	20028735
MASSARWEH	EDWARD		Pleasant Hill	CA	94523	NRFSP	20047141
MASSARWEH	LANA		Pleasant Hill	CA	94523	NRFSP	20047140
MASSIMO	MICHELE	Il Cantuccio	San Francisco	CA	94103	NRFSP	9711185
MASSIS	FARHA	Mid City Market and Deli	San Francisco	CA	94109	NRFSP	20167187
MASSIS	MAJED	Val 16	San Francisco	CA	94110	NRFSP	20167190
MASSIS	NADER N		San Francisco	CA	94112	Servsafe	4533806
MATTERO	JUANA	Centro Latino De San Francisco	San Francisco	CA	94103	NRFSP	20316063
MEAS	BE		Berkeley	CA	94710	NRFSP	20071608
MEDINA	ABIMELET		San Jose	CA	95122	Servsafe	4267309
MEERIYAGERD	KRITTIYA	Thai House Express	San Francisco	CA	94114	NRFSP	20047131
MEERIYAGERD	SURAPHOL	Thai House Express	San Francisco	CA	94109	NRFSP	20047135
MEJIA	AURORA S	Centro Latino De San Francisco	San Francisco	CA	94112	Servsafe	5059442
MEJIA	OLGA		San Francisco	CA	94112	Servsafe	4976701
MEJIA	CLARA		San Francisco	CA	94112	Servsafe	5076695
MEMBRENO	RAMIRO	Johnny Rockets	San Francisco	CA	94115	NRFSP	20198281
MEMBRENO	FREDIS O	Café Rain Tree	San Francisco	CA	94117	NRFSP	20230865
MEMBRENO	YOLANDA L	The Bitter End	San Francisco	CA	94122	NRFSP	20230864
MENDIETA	MARLON C		Benicia	CA	94570	Servsafe	5059444
MENDOZA	FLORENCE G		San Francisco	CA	94103	Servsafe	5059445
MENDOZA	MIRTALA		San Francisco	CA	94114	Servsafe	4976702
MERCHE	JOSE ALFREDO	La Cocina Community Kitchen	San Francisco	CA	94110	Servsafe	5783884
MESSERKHANI	FRED	Squat and Gobble	San Francisco	CA	94127	NRFSP	20194386

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MICKAEL	KHALED	Crepevine	San Francisco	CA	94117	NRFSP	20041138
MILLER	ADIR ANGELO		Novato	CA	94947	NRFSP	9702605
MILLER	ADIR ANGELO	Tutto Qua	San Francisco	CA	94133	NRFSP	20132601
MIN	BYUNGJWA	Barracuda Japanese Restaurant	Daly City	CA	94015	NRFSP	20276902
MIRANDA	ANGELA	Tortas Boos Voni	San Francisco	CA	94112	Servsafe	5249637
MIRANDA	NUBIA		San Francisco	CA	94124	Servsafe	4809258
MIRMOTALEBI	HOSSEIN		Walnut Creek	CA	94596	NRFSP	20155880
MIS TUT	MARIO ARTURO	Gordo's Taqueria	San Francisco	CA	94122	NRFSP	20285364
MIZIRAWI	JACK	Savor	San Francisco	CA	94114	NRFSP	9711182
MIZIRAWI	REEM	Savor	San Francisco	CA	94114	NRFSP	9711183
MO	WEN		Novato	CA	94947	NRFSP	20079359
MOKRANI	ABDELKADER		San Francisco	CA	94109	NRFSP	20261467
MOLERO	NANCY R		So San Francisco	CA	94080	Servsafe	4533807
MOLINA	MARIA E		San Francisco	CA	94110	NRFSP	20330518
MONGE	MARIA LUISA	Centro Latino De San Francisco	San Francisco	CA	94103	Servsafe	5606717
MONTALVO	TANIA L	Burger King	San Francisco	CA	94103	Servsafe	5545493
MONTANO	VIRGINIA	Jocelyn's Bakery	San Francisco	CA	94110	NRFSP	20009029
MORALES	EDGAR		San Francisco	CA	94102	Servsafe	4416633
MORALES	URTIS	Dos Pinas	San Francisco	CA	94103	Servsafe	5851076
MORENO	BESSY A		Colma	CA	94014	Servsafe	4289943
MORLEY	MIKE		Santa Rosa	CA	95409	NRFSP	20071605
MOUSA	AMJAD		San Francisco	CA	94122	NRFSP	20244339
MUJEEB	FARAZ	Pakwan Restaurant	San Francisco	CA	94103	NRFSP	20047138
MURAKAWA	KURT	What's Up Dog	San Francisco	CA	94123	Servsafe	5482819
NAJJAR	TAMIM	Serve Well Market	San Francisco	CA	94109	NRFSP	20034662
NARCISO	CARMELINA	Taqueria Girasol/Carmelina La Petite	San Francisco	CA	94132	NRFSP	20114594
NASER	PSAMA	Sea Bisquit Café	San Francisco	CA	94122	NRFSP	20132590
NASER	SALAMEH	Café Neon	San Francisco	CA	94115	NRFSP	20132588
NASIR	HUSAIN	Baghdad Nights	San Francisco	CA	94117	NRFSP	20297649
NASSAR	SAMIR		Berkeley	CA	94709	NRFSP	20147870
NASSAR	SUHEIL S		Richmond	CA	94804	Servsafe	5482948
NATALI	LES	Badlands	San Francisco	CA	94114	NRFSP	20263225
NAVA	LUCIA	Burger King	San Francisco	CA	94103	Servsafe	5545494
NAZZAL	OMAR J	Metro Caffé	San Francisco	CA	94117	NRFSP	20155890
NGO	PHUONG Y		San Francisco	CA	94118	NRFSP	20071612
NGUYEN	CHAU		Redwood City	CA	94565	NRFSP	9702601
NGUYEN	LONG THANH		Brisbane	CA	94005	NRFSP	20021733
NGUYEN	THONG	Lincoln Park Market	San Francisco	CA	94121	NRFSP	20057497
NGUYEN	TONY	Picnix Bistro & Carry Out	San Francisco	CA	94118	NRFSP	20057499
NGUYEN	THI BE		Santa Rosa	CA	95401	NRFSP	20132600

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NGUYEN	BINH		Hayward	CA	94545	NRFSP	20155879
NGUYEN	MINH	Baguette Express	San Francisco	CA	94109	NRFSP	20229205
NGUYEN VAN	VIET		Hayward	CA	94545	NRFSP	20155889
NHAN	BRENDA	Kiki Japanese Restaurant	San Francisco	CA	94122	NRFSP	20276901
NIE	KEVIN		Philadelphia	PA	19407	NRFSP	20261468
NOGUEZ SAAVEDRA	MARGARITA	Dona Mago	San Francisco	CA	94110	NRFSP	20316064
NOUNO	SAHAR		San Francisco	CA	94103	NRFSP	20167181
OAZI	SAQIB		Anaheim	CA	92804	NRFSP	20308666
OCAMPO	EDITHA N		San Bruno	CA	94066	Servsafe	4346402
OH	GRACE	GrandeHo's Kamekyo	San Francisco	CA	94117	NRFSP	20285365
OLIVEIRA	LUIZ	Mozzarella di Bufala Pizzeria	San Francisco	CA	94117	NRFSP	20212418
OMAR	WAEL		Santa Clara	CA	95050	Servsafe	5482821
OROPEZA	YESENIA	La Corneta Taqueria	San Francisco	CA	94131	Servsafe	5406660
OROZCO	THELMA		San Francisco	CA	94112	Servsafe	5249995
ORTEGA	IRAN	Popeyes Chicken and Bisquits	San Francisco	CA	94110	Servsafe	4702829
ORTEGA	SANTIAGO	Popeyes Chicken and Bisquits	San Francisco	CA	94132	Servsafe	6066412
ORTIZ	ROBERTO	Savor	San Francisco	CA	94114	NRFSP	9705324
ORTIZ	ROBERTO	Crepevine	San Francisco	CA	94109	NRFSP	20182543
OTSMANE	HAMID	Queen Malika Café	San Francisco	CA	94118	NRFSP	20253468
OVALI	AZZEDINE	Crepes A Go Go	San Francisco	CA	94123	NRFSP	20022734
OZTURK	MEHMET ALI	Mijana Cuisine	Burlingame	CA	94010	NRFSP	20071607
OZUNA BAYLON	ALEJANDRA	Mis Antojitos	San Francisco	CA	94110	Servsafe	5149913
PADILLA	MARGARITO	Johnny Rockets	San Francisco	CA	94133	NRFSP	20198280
PALMA SOZA	FRANKLIN	Kells Irish Restaurant and Bar	San Francisco	CA	94110	Servsafe	5406661
PANAGIOTOPOULOS	JIMMY	George's BBQ	San Francisco	CA	94110	NRFSP	20297652
PANIAGUA	SARA V	La Cocina Community Kitchen	San Francisco	CA	94110	Servsafe	5783885
PARACHA	SHAHID E		Daly City	CA	94014	NRFSP	20270899
PARAMO	PEDRO	Gordo's Taqueria	San Francisco	CA	94122	NRFSP	20285366
PARK	SEUNHEE	Café for All Seasons	San Francisco	CA	94127	NRFSP	20263226
PARK	SANG KYU	Bay Shabu Shabu	San Francisco	CA	94127	NRFSP	20313093
PARMAR	MANISH	Bombay Bazar	Pleasanton	CA	94566	NRFSP	20041136
PARMAR	SURESH V	Bombay Bazar	San Francisco	CA	94110	NRFSP	20041141
PATEL	MAJID		San Francisco	CA	94110	NRFSP	20034665
PECH	KIMYAN		Berkeley	CA	94702	NRFSP	20047143
PELLICO	VINCENZO		San Francisco	CA	94111	NRFSP	20261469
PEREZ	PANFILO	Caffee Luna Piena	San Francisco	CA	94114	NRFSP	20253467
PEREZ MENDOZA	FERNANDO	Pancho Villa	San Francisco	CA	94103	NRFSP	20297648
PERLAS	BRILLANTE E		San Francisco	CA	94102	Servsafe	4267272
PHAM	BINH	Turtle Tower	San Francisco	CA	94121	NRFSP	20114587
PHAM	THANG N	Turtle Tower	San Francisco	CA	94109	NRFSP	20114589

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PHETTUN	PIYANUCH		Berkeley	CA	94704	NRFSP	20079362
PHOUNG	DUONG THI	Yacatasia Deli and Sandwiches	San Francisco	CA	94110	NRFSP	20034664
POENG	SUZANNA		San Francisco	CA	94110	NRFSP	20034666
POSTON	NOELLE		Alameda	CA	94501	NRFSP	20194381
POWER	EUGENE	Phoenix Bar and Restaurant	San Francisco	CA	94110	NRFSP	20028724
POZOS	ENRIQUE		Walnut Creek	CA	94598	NRFSP	20002285
PRECIADO	JOSE G	Mis Antojitos	San Francisco	CA	94110	Servsafe	5149914
PRENTICE	DAVID		San Jose	CA	95124	Servsafe	4267243
PROKOPOS	PETER	Ocean Pizza	San Francisco	CA	94112	NRFSP	20274214
PROKOPOS	GEORGE	George's BBQ	San Francisco	CA	94110	NRFSP	20297647
PROTOPAPA	FABRIZIO		San Francisco	CA	94103	Servsafe	4289944
PUNZALAN	RIZZA	Underdog	San Francisco	CA	94122	NRFSP	20270900
QASSISIA	ISSAM	Napoli Market	San Francisco	CA	94133	NRFSP	20274216
QUACH	LAURIE	Irving Street Café	San Francisco	CA	94122	NRFSP	20276900
QUACH	CUI KY	Kim Thanh	San Francisco	CA	94102	NRFSP	20261470
QUEVEDO	DAVID ANTONIO		San Francisco	CA	94132	Servsafe	5783886
QUEVEDO	JUAN CARLOS		San Francisco	CA	94103	Servsafe	4809259
QUIAMBAO	EDILBERTO		San Francisco	CA	94110	Servsafe	4289956
QUINONEZ MEJIA	LUIS ENRIQUE	La Cumbre Taqueria	San Francisco	CA	94110	Servsafe	5406662
RADA	MING		Oakland	CA	94612	NRFSP	20086237
RAMIREZ	JOSE	Crepevine	San Mateo	CA	94401	NRFSP	20182540
RAMIREZ	ANGEL		San Francisco	CA	94110	Servsafe	4976703
RAMIREZ	RUBEN		San Francisco	CA	94112	Servsafe	4416634
RAMIREZ	ROSITA		San Francisco	CA	94133	Servsafe	5076694
RAMNANDANA	TANACHAI	Red's Corner	San Francisco	CA	94102	NRFSP	20041135
RAMNANDANA	TEAMACHAI	The Old Siam Thai Restaurant	San Francisco	CA	94102	NRFSP	20297654
RANTISI	KHALIL		Alameda	CA	94501	NRFSP	20297645
RASHID	MONTASER		San Francisco	CA	94132	Servsafe	4289955
RATTO	SURJEET		Richmond	CA	94804	NRFSP	20041133
RAWASHDEH	JASER	Serve Well Market	San Francisco	CA	94109	NRFSP	20034663
REYES	EDUARDO	Acaxulta	San Francisco	CA	94110	NRFSP	20057508
RIVAS	SONIA		Daly City	CA	94014	NRFSP	20079371
RIVAS	SONIA		San Francisco	CA	94112	Servsafe	4289945
ROBERT CHEAH	MICHAEL	A Bon Port	San Francisco	CA	94114	NRFSP	20285357
ROBINSON	TJ		Oakland	CA	94607	NRFSP	20009024
RODRIGUEZ	ANGELA	Burger King	San Francisco	CA	94103	Servsafe	4676059
RODRIGUEZ	EDUARDO		San Francisco	CA	94110	Servsafe	5076700
RODRIGUEZ	VIVIANA			CA		Servsafe	4267306
RODRIGUEZ MAGANA	RAYMUNDO		San Francisco	CA	94110	Servsafe	4601515
RODRIGUEZ SUAREZ	MARIANO	Centro Latino De San Francisco	San Francisco	CA	94110	NRFSP	20316065

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ROMMEL	BRIAN		San Francisco	CA	94109	NRFSP	20230863
ROMO	JUAN CARLOS	Steps of Rome	San Francisco	CA	94133	NRFSP	20276899
ROMO	CELSO	Chavita's Mexican Restaurant	San Francisco	CA	94110	Servsafe	5059825
ROSALES	ENRIQUE M	Los Rosales Mexican Restaurant	San Francisco	CA	94103	Servsafe	5940175
ROSALES	RAMON	Los Rosales Mexican Restaurant	San Francisco	CA	94103	Servsafe	5851077
ROSAS	ARTURO OLIVARES		Richmond	CA	94801	NRFSP	20002286
ROSAS	NAZARIO		San Francisco	CA	94112	Servsafe	4289947
ROSAS	JUAN		San Francisco	CA	94112	Servsafe	4289946
ROSAS AGUILAR	BENANCIO	Mis Antojitos	San Francisco	CA	94110	Servsafe	5149915
RUIZ	CARLOS ALBERTO		San Francisco	CA	94103	NRFSP	20297644
RUIZ ROMERO	CANDIDO	El Toro Taqueria	San Francisco	CA	94110	NRFSP	20316066
SAELEE	CHIED FEY		Berkeley	CA	94704	NRFSP	20079363
SAELEE	SEEKUAY		Berkeley	CA	94704	NRFSP	20079365
SALAH	SALAH	Dave's Food Store	San Francisco	CA	94107	NRFSP	20114593
SALAMEH	GEORGE	New Star Market	San Francisco	CA	94103	NRFSP	20021736
SALAMY	AMAL		Daly City	CA	94014	NRFSP	20167188
SALAZAL	FERNANDO		San Francisco	CA	94115	NRFSP	20230862
SALEH	ZAHRA	Café International	San Francisco	CA	94117	NRFSP	20282221
SAM	UNSANG	Victor's Bakery	San Francisco	CA	94116	NRFSP	20270901
SAMAHITO	SAHUD	Khoon Chang Thai	San Francisco	CA	94115	NRFSP	20182552
SANCHEZ	MARY E		Castro Valley	CA	94546	Servsafe	5058728
SANDHU	GURBRINDER		El Sobrante	CA	94803	NRFSP	9711173
SANDHU	ANWARDEEP		San Pablo	CA	94806	NRFSP	20057500
SANDHU	NAVROOP		San Jose	CA	95128	NRFSP	20274209
SANDOVAL	DIANA		San Francisco	CA	94112	Servsafe	4289948
SANGCHAI	VATANACHAI		Oakland	CA	94606	NRFSP	20282218
SAUCEDO	RAMIRO	Johnny Rockets	San Francisco	CA	94124	NRFSP	20198279
SAWATDEE	JAMES	Swatdee Thai	San Francisco	CA	94114	NRFSP	20047134
SAZO	JOSE	Medjool	San Francisco	CA	94110	NRFSP	20057509
SCHMIEDER	PATRICIA	Burger King	San Francisco	CA	94103	Servsafe	4676053
SCOTT	ZACHARY	Havana Cuban Cuisine	Walnut Creek	CA	94596	NRFSP	20212425
SEGOVIA	NORBERTO		Danville	CA	94526	NRFSP	20114595
SENG	BUNKOUNG		Oakland	CA	94607	NRFSP	20086235
SEVILLA	RODRIGO	Crepes A Go Go	San Francisco	CA	94123	NRFSP	20022732
SHAHBAZ	MOHAMMAD	Thai Thai	San Francisco	CA	94110	NRFSP	20047139
SHAMIYA	BASSAM	Oscar's Burgers & Deli	San Francisco	CA	94124	NRFSP	9702607
SHARMA	PARDEEP PAUL		Berkeley	CA	94710	NRFSP	20182553
SHEHADEH	NIZAR A		San Francisco	CA	94110	Servsafe	4703436
SHIM	INSOON		San Francisco	CA	94127	NRFSP	20167191
SHIM	TOM J	Bullshead	San Francisco	CA	94127	NRFSP	20167192

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SHIMO	KIYOSUMI	Shimo	San Francisco	CA	94116	NRFSP	20204274
SHOHATRA	WESAM	Miterra Market	San Francisco	CA	94103	NRFSP	20282213
SHQAIR	EHAB SALAMEH	Mid City Market and Deli	San Francisco	CA	94109	NRFSP	20212419
SIGUA	VIRGILIO		Daly City	CA	94014	Servsafe	4346403
SIKAFFY	AMAL		Oakland	CA	94612	NRFSP	20002288
SIKASSY	AMAL		Oakland	CA	94612	NRFSP	20322297
SILAROGORN	NARUPON		San Francisco	CA	94122	NRFSP	20288541
SILVA	ARACELY D		San Francisco	CA	94110	Servsafe	4976704
SILVA	JUAN	All Star Candy	San Francisco	CA	94110	Servsafe	5406663
SINGH	SANJEEV		Walnut Creek	CA	94596	NRFSP	20009037
SINGH	JOGA		San Francisco	CA	94124	NRFSP	20028731
SINGH	JUJAAR	Bombay Indian Restaurant	San Francisco	CA	94114	NRFSP	20114584
SINGH	MOHANDER	Indian Oven	San Francisco	CA	94117	NRFSP	20155886
SINGH	DHARAMPAL		San Mateo	CA	94401	NRFSP	20167180
SINGH	KULDEED		San Francisco	CA	94110	Servsafe	5495937
SINGH	SWARAN		San Francisco	CA	94110	Servsafe	5496230
SINGH	SWARAN	Cable Car Pizza	San Francisco	CA	94110	Servsafe	5495935
SINGHT	SURJIT	Clay Oven Indian Cuisine	San Francisco	CA	94103	Servsafe	5495934
SINGSIN	SANTIYA		Berkeley	CA	94704	NRFSP	20079370
SIO	SHARON A		So San Francisco	CA	94080	NRFSP	20009031
SITU	WENDY L W	Bubble Zone	San Francisco	CA	94118	NRFSP	20057495
SIV	LANG		Chico	CA	95926	NRFSP	20086236
SLIMANE	DJILI	Crepes A Go Go	San Francisco	CA	94123	NRFSP	20022736
SMITH	MEGAN	Yabbie's Coastal Kitchen	San Francisco	CA	94109	NRFSP	20276898
SMITH	ALANA C		San Francisco	CA	94134	NRFSP	20002284
SMITH	ASHLEY		San Francisco	CA	94134	NRFSP	20002282
SOBERANIS PEREZ	JULIAN J		San Francisco	CA	94103	Servsafe	4676051
SOISAENGTHONG	KULARB		San Francisco	CA	94121	NRFSP	20028725
SOLIS	MARIA		San Francisco	CA	94110	NRFSP	20079354
SOLIS	ERLINDA G		Vallejo	CA	94589	Servsafe	4267316
SOTO	CARLOS	Squat and Gobble	San Francisco	CA	94117	NRFSP	20194378
SOTO	ERNESTO		San Francisco	CA	94112	Servsafe	4289949
SPECHT	KIMBERLY A		Union City	CA	94587	Servsafe	4267893
SPIEGEL	JEFFREY C	Round Table Pizza	San Francisco	CA	94127	NRFSP	20276896
SPIEGEL	PHILIP L	Round Table Pizza	San Francisco	CA	94127	NRFSP	20276897
SRISAWAT	UTID	Cha Am	San Francisco	CA	94107	NRFSP	20057503
SRISOPA	APINUN	Manora's Thai	San Francisco	CA	94103	NRFSP	20047133
STEWART	NIGEL		Oakland	CA	94612	NRFSP	20079367
STEWART	AYOKA Y		Oakland	CA	94611	NRFSP	20132587
SUNGA	RAMON B	Howard's Café	San Francisco	CA	94132	NRFSP	20155884

Last Name	First Name	Business Name	City	State	Zip Code	Exam Co	Certificate Number
SWEIDAN	FRANK	Squat and Gobble	San Francisco	CA	94117	NRFSP	20194382
SWEIDAN	ISSA	Squat and Gobble	San Francisco	CA	94117	NRFSP	20194379
TA	CORBINS	Sandy's Café and Deli	San Francisco	CA	94124	NRFSP	20308665
TAING	BILL	Latte Express	San Francisco	CA	94103	NRFSP	9711178
TAING	MICHELE	Latte Express	San Francisco	CA	94103	NRFSP	9711184
TAING	PHENG	Latte Express	San Francisco	CA	94103	NRFSP	9711177
TAMURA SR	STEVEN S	Presidio Golf Club	San Francisco	CA	94118	NRFSP	20297643
TAN	JOO		Burlingame	CA	94010	NRFSP	20041140
TAN	SAM		San Jose	CA	95148	NRFSP	20288535
TAN	THAI		San Jose	CA	95148	NRFSP	20288539
TAN	FROILAN M		San Francisco	CA	94112	Servsafe	4267270
TANG	BETTY	Clement BBQ	San Francisco	CA	94118	NRFSP	20009034
TANG	CHUNG HENG	Little Henry's	San Francisco	CA	94109	NRFSP	20229203
TANG	MONICA	Lotus Garden Vietnamese Restaurant	San Francisco	CA	94134	NRFSP	20274208
TANG	DAISY HONG	La Vie Vietnamese Restaurant	San Francisco	CA	94121	NRFSP	20288536
TANG	KATHY P		San Francisco	CA	94134	NRFSP	20002276
TANG	MONICA		San Jose	CA	95127	NRFSP	20229206
TANG	KATHY		San Jose	CA	95127	NRFSP	20244341
TANGIRALA	VENKATA		Santa Clara	CA	95051	NRFSP	20263227
TANNOUS	BULOS	Roxie Food Center and Deli	San Francisco	CA	94122	NRFSP	20194380
TANNOUS	SIMON	Roxie Food Center and Deli	San Francisco	CA	94112	NRFSP	20194376
TANPHANICH	RUNGTHIP	Thep Phenom	San Francisco	CA	94117	NRFSP	20047132
TANVERAKUL	VEERAWAT	El Monsour	San Francisco	CA	94121	NRFSP	20147871
TCHANTURIA	MAIA		San Francisco	CA	94109	NRFSP	20086243
TE	BRIAN		San Pablo	CA	94806	NRFSP	20079356
TEBALDI	GABRIEL A		Hayward	CA	94541	Servsafe	4268178
TESFAZGI	NEBIAT L	Club Waziema	San Francisco	CA	94127	NRFSP	20282220
THORNE	MICHELE		San Francisco	CA	94107	NRFSP	20071616
TIO	JIE PAU	You See Sushi	San Francisco	CA	94122	NRFSP	20212420
TJONG	SIOK	Lime Tree	San Francisco	CA	94122	NRFSP	20230861
TOM	LAURA	J's Pots of Soul	San Francisco	CA	94102	NRFSP	20310573
TORRES	LUCRECIA		San Francisco	CA	94114	NRFSP	20263228
TORREZ	ELVIA	Le Jalepeno Taqueria	San Francisco	CA	94112	Servsafe	5149916
TOTAH	JIMMY		Burlingame	CA	94010	NRFSP	20071617
TOTAH	GEORGE	Valencia Grocery	San Francisco	CA	94110	NRFSP	20229202
TRAN	PATRICK		So San Francisco	CA	94080	NRFSP	9711176
TRAN	SEN	Golden Deer Vietnamese	San Francisco	CA	94118	NRFSP	20009033
TRAN	DAN		Oakland	CA	94606	NRFSP	20021737
TRAN	WILEY		San Francisco	CA	94108	NRFSP	20071614
TRAN	QUANG B	Pho Hoa	San Francisco	CA	94118	NRFSP	20079358

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TRAN	AN		Oakland	CA	94606	NRFSP	20132604
TRAN	DAN		Oakland	CA	94114	NRFSP	20147868
TRAN	PAULINE		Milpitas	CA	95035	NRFSP	20324441
TRAN	LINDA		Santa Rosa	CA	95404	NRFSP	20229207
TRUJEQUE BURGOS	MAGALY	El Tin Tan	San Francisco	CA	94110	Servsafe	5406664
TRUONG	MICHAEL		Santa Clara	CA	95050	NRFSP	9718260
TRUONG	TAN		San Francisco	CA	94114	NRFSP	20288544
TRUVILLION	BARBARA	T's Catering	So San Francisco	CA	94080	NRFSP	20002280
TRUVILLION	MARILYN	T's Catering	San Francisco	CA	94134	NRFSP	20002279
TRUVILLION	TIMOTHY	T's Catering	So San Francisco	CA	94080	NRFSP	20021728
TSE	ALICE PO YIN		Foster City	CA	94404	NRFSP	20212421
TSUI	SAI CHEONG	Cynthia's Crepes	San Francisco	CA	94118	NRFSP	20009032
TUNG	SANDRA	Mandalay Restaurant	San Francisco	CA	94118	NRFSP	20009035
TUPAC	ROSARIO	Karamanduka	San Francisco	CA	94121	NRFSP	20071613
TURGUT	BERGE	Frederick Street Supermarket	San Francisco	CA	94117	NRFSP	20204273
TURGUT	RESAT	Ashbury Market	San Francisco	CA	94117	NRFSP	20204272
ULLOA	CELIO	Great Steak and Potato Co.	San Francisco	CA	94132	Servsafe	5783888
UNG	VERASAKDI SAE	Silver Clouds Restaurant	San Francsico	CA	94123	NRFSP	20021723
UPPAL	CHARANDEEP	Star of India	San Francisco	CA	94118	NRFSP	20132598
URIBE	YAJAIRA		San Jose	CA	95116	Servsafe	4267294
URIZAR	SYLVIA C		ALAMEDA	CA	94501	Servsafe	4289950
VALDEZ	ELSA I		San Francisco	CA	94112	Servsafe	4703437
VALDEZ	ROCIO	La Cocina Community Kitchen	San Francisco	CA	94110	Servsafe	5783889
VALENCIA	ELISA		San Francisco	CA	94110	Servsafe	5545495
VALENZUELA RIVERA	ALEX M	La Cumbre Taqueria	San Francisco	CA	94110	Servsafe	5406665
VALLE	ANA	Taqueria San Jose	San Francisco	CA	94110	Servsafe	4416635
VALLE	DAVID	Taqueria San Jose	San Francisco	CA	94110	Servsafe	4601516
VALLE	MIGUEL	Taqueria San Jose	Concord	CA	94520	Servsafe	4416636
VALLE	RAMON	Taqueria San Jose	San Francisco	CA	94110	Servsafe	4416637
VALLE	RAUL	Taqueria San Jose	Concord	CA	94520	Servsafe	4416638
VALLE	SAMUEL	Taqueria San Jose	San Francisco	CA	94110	Servsafe	4416639
VANG	SROEU	Royal Ground Coffee	San Francisco	CA	94121	NRFSP	20212422
VARGAS	GLORIA		San Jose	CA	95125	Servsafe	4268176
VEGA	MARIA SOCORRO	Mis Antojitos	San Francisco	CA	94110	Servsafe	5149909
VEGA	ISABEL		San Jose	CA	95116	Servsafe	4267288
VELA	CECILE J		Hercules	CA	94547	NRFSP	20079369
VELASQUEZ	GRISCELDIA		Daly City	CA	94104	Servsafe	4267303
VELIZ CARILLO	FRANCISCO	Taqueria La Cumbre	San Mateo	CA	94401	Servsafe	5406666
VERKHOLAZ	GARY	Eurpoean Food Wholesale	San Francisco	CA	94121	NRFSP	20198282
VICENS	ANGELICA	Center Stage Deli	San Francisco	CA	94102	NRFSP	20274215

Last Name	First Name	Business Name	City	State	Zip Code	Exam Co	Certificate Number
VICTA	TERESITA	Burger King	Daly City	CA	94015	Servsafe	5076690
VIGIL	AMPARO	Puerta Allegre	San Francisco	CA	94110	Servsafe	4976705
VIGIL	CAROLINA	Puerta Allegre	San Francisco	CA	94110	Servsafe	4976706
VIGIL	WILLIAM	Puerta Allegre	San Francisco	CA	94110	Servsafe	4976707
VILLEDADA	JUANA	Popeyes Chicken and Bisquits	San Francisco	CA	94132	Servsafe	6066413
VILLEGAS	TATIANA IVONNE		San Francisco	CA	94103	NRFSP	20297651
VOKAKUL	ANUPONG		San Francisco	CA	94111	NRFSP	20288537
WANARAKSA	KITTINTHA		Alameda	CA	94501	NRFSP	20086245
WANG	HELEN YU-CHI	New Tsing Tao	San Francisco	CA	94127	NRFSP	20212423
WANG	TEH	San Wang	San Francisco	CA	94115	NRFSP	20308662
WANG	AMY	Spices II	San Francisco	CA	94118	NRFSP	9718263
WANG	JACK		Oakland	CA	94607	NRFSP	9718265
WANG	AMY	Spices	San Francisco	CA	94115	NRFSP	20155876
WANG	MYUNG	Young's BBQ	San Francisco	CA	94110	Servsafe	5726020
WEN	XIAN		Milpitas	CA	95035	NRFSP	20167179
WILLIAMS	VICTORIA		San Jose	CA	95122	Servsafe	4267884
WIRATTIGOWIT	NARONGCHAI	Thai Chef 2	San Francisco	CA	94114	NRFSP	20198276
WIRATTIGOWZT	NOPPARAT	Thailand Restaurant	San Francisco	CA	94114	NRFSP	20147866
WON	RAYMOND		San Mateo	CA	94403	NRFSP	20021721
WONG	BILL	Ocean King Restaurant	San Francisco	CA	94121	NRFSP	20041134
WONG	EDWARD		Burlingame	CA	94010	NRFSP	20167193
WONG	VIOLETA	Rincon Peruano Restaurant	San Francisco	CA	94110	Servsafe	4809260
WONG	EDNA	Burger King	San Francisco	CA	94103	Servsafe	4676057
WU	VICTOR	Sweet Delight Bakery	San Francisco	CA	94118	NRFSP	20132594
WU	FENG Y	Popeyes Chicken and Bisquits	San Francisco	CA	94110	Servsafe	6066414
WU	SAIYI	Popeyes Chicken and Bisquits	San Francisco	CA	94110	Servsafe	6066415
WU	WILSON	What's Up Dog	San Francisco	CA	94123	Servsafe	5482820
XA	SANDY		Alameda	CA	94501	NRFSP	20274210
XIE	JUN HUA	Dakine's Hawaiiin BBQ	San Francisco	CA	94112	NRFSP	20212424
YANG	DAVID		San Ramon	CA	94582	NRFSP	20182551
YANHONG	TAN	Castro Tarts	San Francisco	CA	94114	NRFSP	20253466
YEPEZ	MARIA YANETH		San Francisco	CA	94134	NRFSP	20316067
YEUNG	MIMI		San Francisco	CA	94132	NRFSP	20071615
YIM	MELISSA		Berkeley	CA	94710	NRFSP	20229204
YIMSAMRARN	CHAYAWACH	Thai Corner Express	San Francisco	CA	94952	NRFSP	20288540
YIU	CHONG	What's Up Dog	San Francisco	CA	94123	Servsafe	5482822
YOLSIRITHAM	CHAIRAT	Sukothai	Rohnert Park	CA	94928	NRFSP	20265368
YOO	KYE SUN	Korea Bulgogi House	San Francisco	CA	94127	NRFSP	20198273
YOO	JISOO		San Francisco	CA	94121	NRFSP	20132603
YOO	JULIE C		San Francisco	CA	94121	NRFSP	20132602

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YOON	JOHN	Ten	San Francisco	CA	94122	NRFSP	20308664
YOON	JOHN	Ten	San Francisco	CA	94122	NRFSP	9702604
YOON	JAMES	Burger King	San Francisco	CA	94103	Servsafe	4676055
YOUNG	CYNTHIA		San Francisco	CA	94122	NRFSP	20230860
YOUNG	STEFANIE		San Francisco	CA	94103	NRFSP	20079366
YU	JEFFREY	Safeway	San Francisco	CA	94122	NRFSP	20308663
ZADOORIAN	RAFIK	Submarine Center	San Francisco	CA	94127	NRFSP	20253465
ZAFA	GHAHREMAN	The Beanery Café	San Francisco	CA	94122	NRFSP	20155878
ZAPATA	JULIO E		Oakland	CA	94609	NRFSP	20086241
ZEIDAN	WALID W	Truly Mediterranean	San Francisco	CA	94103	NRFSP	20028728
ZHANG	JIANG SHI	Happy Shanghai	San Francisco	CA	94132	NRFSP	20114592
ZOUMOT	DINA	Squat and Gobble	San Francisco	CA	94117	NRFSP	20194384
ZUNIGA	HERIBERTO		San Francisco	CA	94112	Servsafe	4289951
ZUNIGA	JOSE A		San Francisco	CA	94115	Servsafe	5249996

CITY AND COUNTY OF SAN FRANCISCO



DENNIS J. HERRERA
City Attorney

OFFICE OF THE CITY ATTORNEY

JOANNE HOEPER
Chief Trial Deputy

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E-MAIL: joanne.hoeper@sfgov.org

August 25, 2009

Mr. Eric Fenlon
Director, Exam Administration
National Restaurant Association Solutions
175 West Jackson Blvd., Suite 1500
Chicago, IL 60604

Re: Irregularities In Administration Of The National Restaurant Association's
"ServSafe Food Safety Manager Certification Exam"

Dear Mr. Fenlon:

We represent the City and County of San Francisco, including its Department of Public Health. The Department is charged with enforcing California food safety laws in San Francisco food facilities. Among other things, food facilities must have at least one employee or owner who has successfully passed an approved and accredited Food Safety Certification examination. Cal. Health & Safety Code § 113947.1. Your organization, National Restaurant Association Solutions, is accredited to give such examinations pursuant to Cal. Health & Safety Code § 113947.3 under the name "ServSafe Food Safety Manager Certification Exam." Your role as such an examiner is a significant public health responsibility and that is why we are contacting you.

At the request of the San Francisco Department of Public Health, our office is conducting an investigation of individuals that National Restaurant Association Solutions licensed as food safety instructors and examination administrators.¹ Our investigation has revealed that two San Francisco DPH inspectors licensed by your organization were privately administering National Restaurant Association Solutions Food Safety Certification examinations as well as examinations through another certification organization. We have learned that these inspectors engaged in a range of improper conduct in administering examinations through the other certification organization. Our investigation has found, among other things, that in certain instances individuals received certifications without taking any examination at all; in other instances, examinees were given the correct answers during the examination; and in other instances, the test materials and correct answers were distributed to examinees before the actual examination. We are concerned that they may have engaged in the same conduct in administering the National Restaurant Association Solution examination. In particular, we note that examination given by these two inspectors appear to have unusually high pass rates. One administered 182 exams, and 178 examinees passed (97.8% pass rate). The other administered 101 exams, and 94 examinees passed (93% pass rate). Finally, the inspectors' administration of your examinations for private profit also constituted an improper conflict of interest with their public food safety enforcement responsibilities.

¹ We acknowledge and appreciate National Restaurant Association Solutions' prompt response to our office's previous request for records in connection with this investigation.

Letter to Mr. Eric Fenlon
Director, Exam Administration
National Restaurant Association Solutions
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August 25, 2009

The findings of our investigation to date are sufficient to undermine confidence in the results of any certification examination administered by these individuals. Because the reliability of Food Safety Certifications is essential to public health, the San Francisco Department of Public Health has determined that the 272 Food Safety Certifications that your organization has conferred through these individuals can no longer be treated as valid in San Francisco. At least 76 San Francisco restaurants are affected by this determination. San Francisco will incur substantial costs to re-train and re-certify food facility owners and employees, and to re-inspect these restaurants.

Moreover, given the statewide and national portability of your organization's certifications, other jurisdictions are affected by this issue. The Department has informed its counterparts at the California Department of Public Health and in every other California county of these findings, so that they can take the appropriate steps to ensure the public health within their respective jurisdictions.

We are concerned that during the time that these individuals have been licensed by National Restaurant Association Solutions, it may not have adequately monitored their exam administration practices. We expect that National Restaurant Association Solutions is as concerned as we are that the reliability of the ServSafe Food Safety Manager Certification Exam may have been compromised, and will wish to conduct an investigation and take other steps to protect the integrity of its certifications. Moreover, we understand that accreditation of National Restaurant Association Solutions as a qualified examiner is based in significant part on the reliability of its examination results, which in turn depends on properly monitoring the performance of examination administrators.

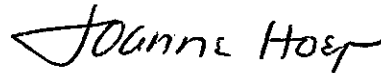
Letter to Mr. Eric Fenlon
Director, Exam Administration
National Restaurant Association Solutions
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We would like to discuss all of these matters with you. Accordingly, we request that representatives of your organization meet with representatives from our office, from the San Francisco Department of Public Health, and the State of California to address the issues we have raised. Please contact me at your earliest convenience to discuss this matter further.

Thank you for your prompt attention and anticipated cooperation in this matter.

Very truly yours,

DENNIS J. HERRERA
City Attorney



JOANNE HOEPER
Chief Trial Deputy

cc: Rajiv Bhatia, MD, MPH, Director of Occupational and Environmental Health
San Francisco Department of Public Health
Peter Keith, Deputy City Attorney
San Francisco City Attorney's Office
George Cothran, Assistant Chief of Investigations
San Francisco City Attorney's Office
Mark B. Horton, MD, MSPH, Director
Rufus Howell, Deputy Director, Center for Environmental Health
Robert Schlag, Chief, Food, Drug & Radiation Division
California Department of Public Health
Barb Sido, Executive Director
National Restaurant Association Educational Foundation
Peter G. Kilgore, General Counsel
National Restaurant Association

CITY AND COUNTY OF SAN FRANCISCO



DENNIS J. HERRERA
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OFFICE OF THE CITY ATTORNEY

JOANNE HOEPER
Chief Trial Deputy

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E-MAIL: joanne.hoeper@sfgov.org

August 25, 2009

Mr. Jeff Belmont
Chief Operating Officer
National Registry of Food Safety Professionals
5728 Major Blvd. Suite 750
Orlando, FL 32819

Re: Irregularities In Administration Of The National Registry of Food
Safety Professionals' "Food Safety Manager Certification
Examination"

Dear Mr. Belmont:

We represent the City and County of San Francisco, including its Department of Public Health. The Department is charged with enforcing California food safety laws in San Francisco food facilities. Among other things, food facilities must have at least one employee or owner who has successfully passed an approved and accredited Food Safety Certification examination. Cal. Health & Safety Code § 113947.1. Your organization, the National Registry of Food Safety Professionals (National Registry), is accredited to give such examinations pursuant to Cal. Health & Safety Code § 113947.3 under the name "Food Safety Manager Certification Examination." Your role as such an examiner is a significant public health responsibility and that is why we are contacting you.

At the request of the San Francisco Department of Public Health, our office is conducting an investigation of individuals that National Registry licensed as food safety instructors and examination administrators.¹ Our investigation has revealed that three San Francisco DPH inspectors licensed by your organization were privately administering National Registry examinations in San Francisco. These inspectors engaged in a range of improper conduct in administering Food Safety Certification examinations. Our investigation has found, among other things, that in certain instances individuals received a National Registry Food Safety Certification without taking any examination at all; in other instances, examinees were given the correct answers during the examination; and in other instances, the test materials and correct answers were shared with examinees before the actual examination. Moreover, the three inspectors appear to have unusually high pass rates for the National Registry examinations that they privately administered. One administered 13 exams and all 13 examinees passed (100% pass rate). Another administered 126 exams and all 126 examinees passed (100% pass rate). The third administered 405 exams since December 2005, and only 2 examinees failed (99.5% pass rate). Finally, the inspectors' administration of your examinations for private profit constituted an improper conflict of interest with their public food safety enforcement responsibilities.

¹ We acknowledge and appreciate National Registry's prompt response to our office's previous request for records in connection with this investigation.

Letter to Mr. Jeff Belmont
Chief Operating Officer
National Registry of Food Safety Professionals
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August 25, 2009

The findings of our investigation to date are sufficient to undermine confidence in the results of any National Registry Food Safety Manager Certification Examination administered by these individuals. Because the reliability of Food Safety Certifications is essential to public health, the San Francisco Department of Public Health has determined that the 542 Food Safety Certifications that your organization has conferred through these individuals since December 2005 can no longer be treated as valid in San Francisco. At least 269 San Francisco restaurants are affected by this determination. San Francisco will incur substantial costs to re-train and re-certify food facility owners and employees, and to re-inspect these restaurants.

Moreover, given the statewide and national portability of your organization's certifications, other jurisdictions are affected by this issue. The Department has informed its counterparts at the California Department of Public Health and in every other California county of these findings, so that they can take the appropriate steps to ensure the public health within their respective jurisdictions.

We are dismayed that during the time these persons have been licensed by National Registry to administer its examinations, National Registry appears not to have adequately monitored their exam administration practices. We expect that National Registry is as concerned as we are that the reliability of the National Registry Food Safety Manager Certification Examination has been compromised, and will wish to conduct an investigation and take other steps to protect the integrity of its certifications. Moreover, we understand that accreditation of National Registry as a qualified examiner is based in significant part on the reliability of its examination results, which in turn depends on properly monitoring the performance of examination administrators.

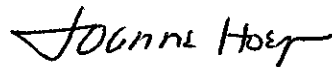
Letter to Mr. Jeff Belmont
Chief Operating Officer
National Registry of Food Safety Professionals
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August 25, 2009

We would like to discuss all of these matters with you. Accordingly, we request that representatives of your organization meet with representatives from our office, from the San Francisco Department of Public Health, and the State of California to address the issues we have raised. Please contact me at your earliest convenience to discuss this matter further.

Thank you for your prompt attention and anticipated cooperation in this matter.

Very truly yours,

DENNIS J. HERRERA
City Attorney



JOANNE HOEPER
Chief Trial Deputy

cc: Rajiv Bhatia, MD, MPH, Director of Occupational and Environmental Health
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