

**Social Security Number misuse:** Call the Social Security Administration to report fraudulent use of your Social Security number. Be aware the SSA will only issue you a new number if you fit their fraud victim criteria. You should order a copy of your Earnings and Benefits Statement and check it for accuracy.

**Social Security Administration:** To report fraud: 800-269-0271 or [www.ssa.gov/oig/public\\_fraud\\_reporting/index.htm](http://www.ssa.gov/oig/public_fraud_reporting/index.htm)

To order your Earnings and Benefits Statement: 800-772-1213. For more information go to [www.socialsecurity.gov](http://www.socialsecurity.gov)

**Passports:** If your passport has been lost or stolen, you should notify the US Dept. of State, Passport Services: by phone, 877-487-2778 or online: <http://travel.state.gov/passport/>

**Utilities & Phone Service:** If someone has ordered service in your name cancel the account and open a new one. Provide a password that must be used any time the account is changed. If you are having trouble with falsified accounts contact the State Public Utilities Commission.

#### **Traffic Citations, Suspensions, or Revocations Issued in Your Name**

Make a police report of identity theft with your local law enforcement agency, and submit to the issuing court your right thumbprint and a statement under penalty of perjury, that you are not the person to whom the citation or warrant was issued, per Vehicle Code 40500(e). Request a finding of factual innocence, as authorized in Penal Code 530.6. For criminal warrants, you may have to request a hearing in the county where the warrant was issued.

**Protect Yourself** by buying a shredder and use it before you discard or recycle any papers containing your name or personal information. Shred all junk mail, especially pre-approved credit card offers or convenience checks – a common source of fraud. Never carry your social security number or passport unless necessary. Only carry credit cards you plan to use. Photocopy the contents your wallet and keep the copies in a safe place, if needed later to make a police report. Get a free copy of your credit report each year from the three Credit Reporting Bureaus, to check for fraudulent accounts. Go online to: [www.annualcreditreport.com](http://www.annualcreditreport.com) or call 877-322-8228.

Check your bank and credit card statements every month for fraudulent charges, additional signers, or address changes. Unless your mailbox is secure, mail check payments at the post office and pick up new checks at the bank to avoid theft. Don't give identifying information over the phone or internet to anyone you didn't call or don't know personally.

Never leave your checkbook, purse or wallet in a vehicle, an office desk drawer, on a chair, or in shopping cart. Beware of pickpockets when in crowds or taking public transportation, and carry your wallet or purse in front of your body. Don't use your mother's maiden name as a password. Family names are available over the Internet.

Richmond Police Station



To file a Police Report  
or any Non-Emergency  
Dial (415) 553-0123

In an Emergency  
Dial 911  
Multilingual Lines

Richmond Police Station

461 6th Avenue

San Francisco, CA 94118

Phone: (415) 666-8000

Fax: (415) 666-8060

[sfpdrichmondstation@sfgov.org](mailto:sfpdrichmondstation@sfgov.org)

#### **Your Consumer Rights**

You are not required to pay any bill or portion of a bill that is a result of identity theft. Any payment you do make could be used to prove your liability for the debt. You are not required to cover any checks that were written or cashed fraudulently. Your credit rating should not be permanently affected and no legal action should be taken against you. If any merchant, financial institution or collection agency suggests otherwise, simply restate your willingness to cooperate, but don't allow yourself to be coerced into paying fraudulent bills. You may wish to consult with an attorney. For more information about privacy rights and identity theft, including links to many other government agencies, contact the CDSA Office of Privacy Protection, tel. 866-785-9663, [www.privacy.ca.gov](http://www.privacy.ca.gov). They provide downloadable forms in several different languages. Other Consumer websites which offer information: [www.privacyrights.org](http://www.privacyrights.org) and [www.idtheftcenter.org](http://www.idtheftcenter.org)

CAUTION



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# IDENTITY THEFT Beware!



# A GUIDE FOR VICTIMS

Police Case #



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